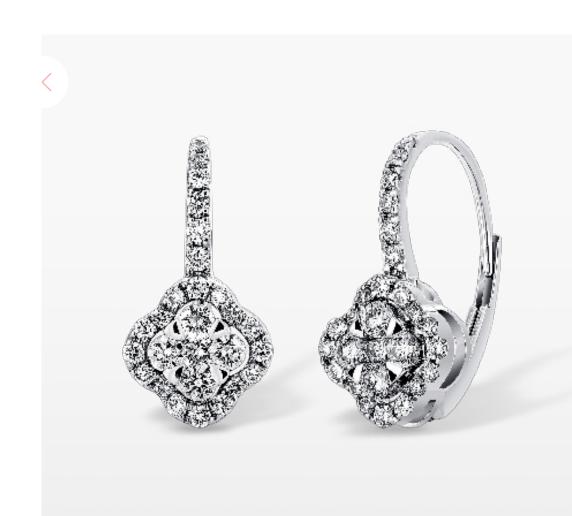


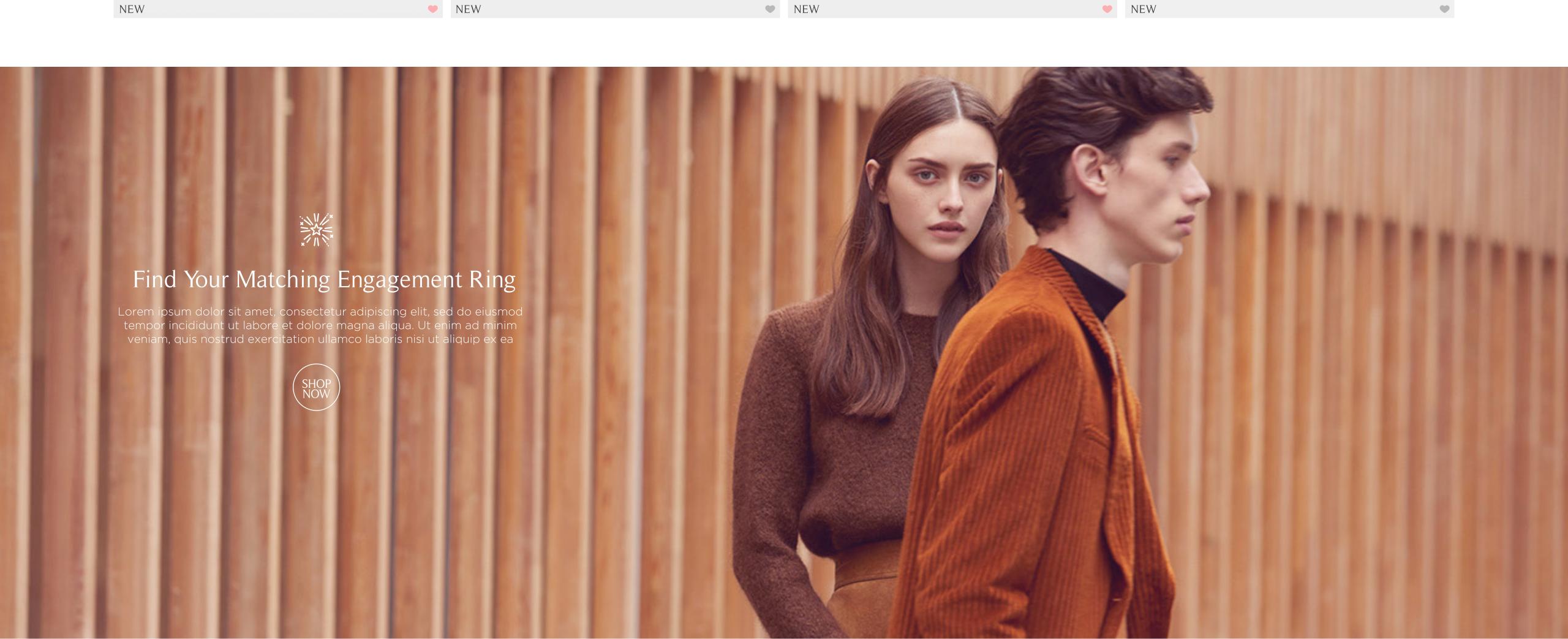
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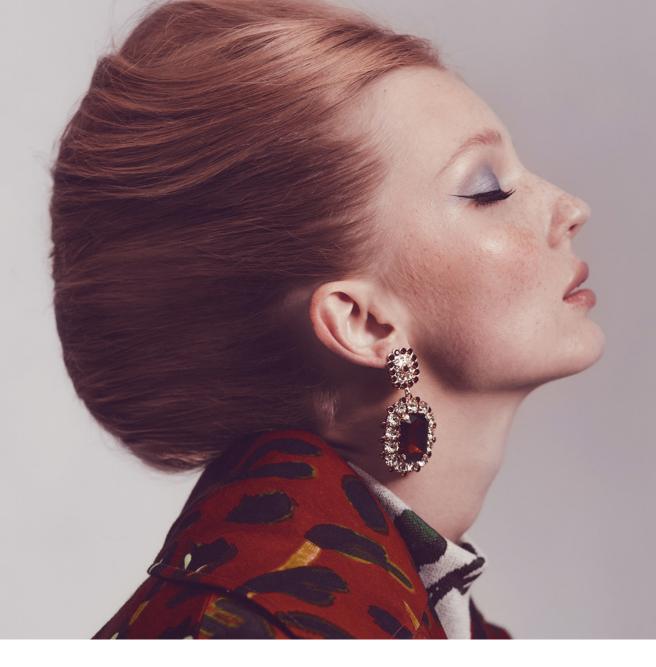




Most Popular Engagement Rings Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod



Gift Under 10,000 Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod



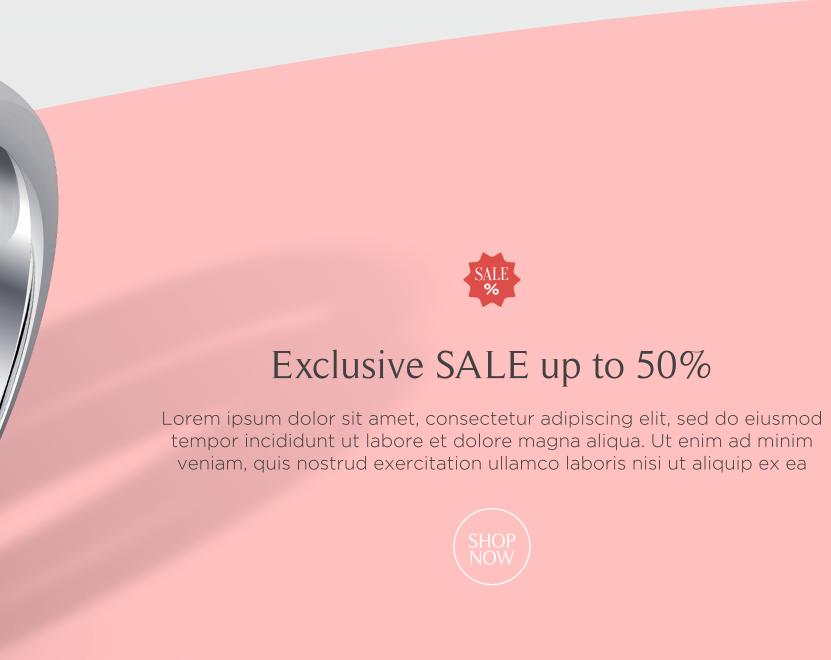
Gift for Her Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod



Gift for Him Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod





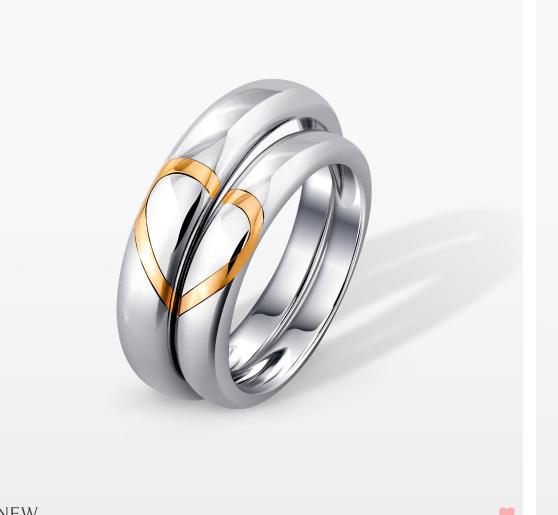


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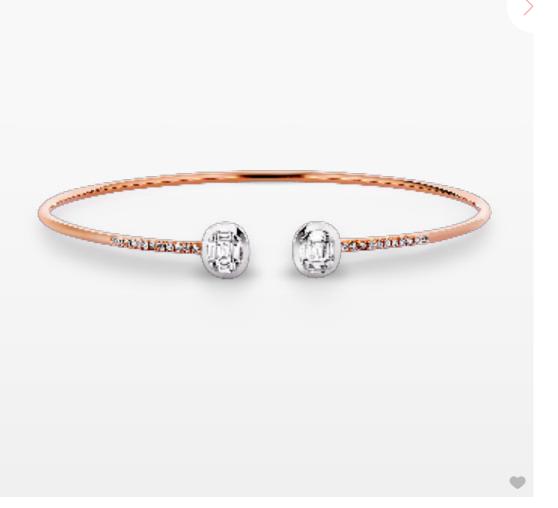


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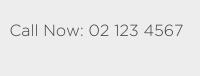
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Shop Ring Shop Earring

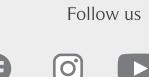
Home

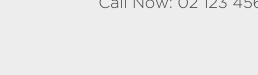
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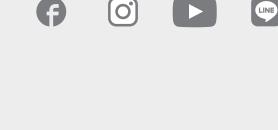
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Payment Method



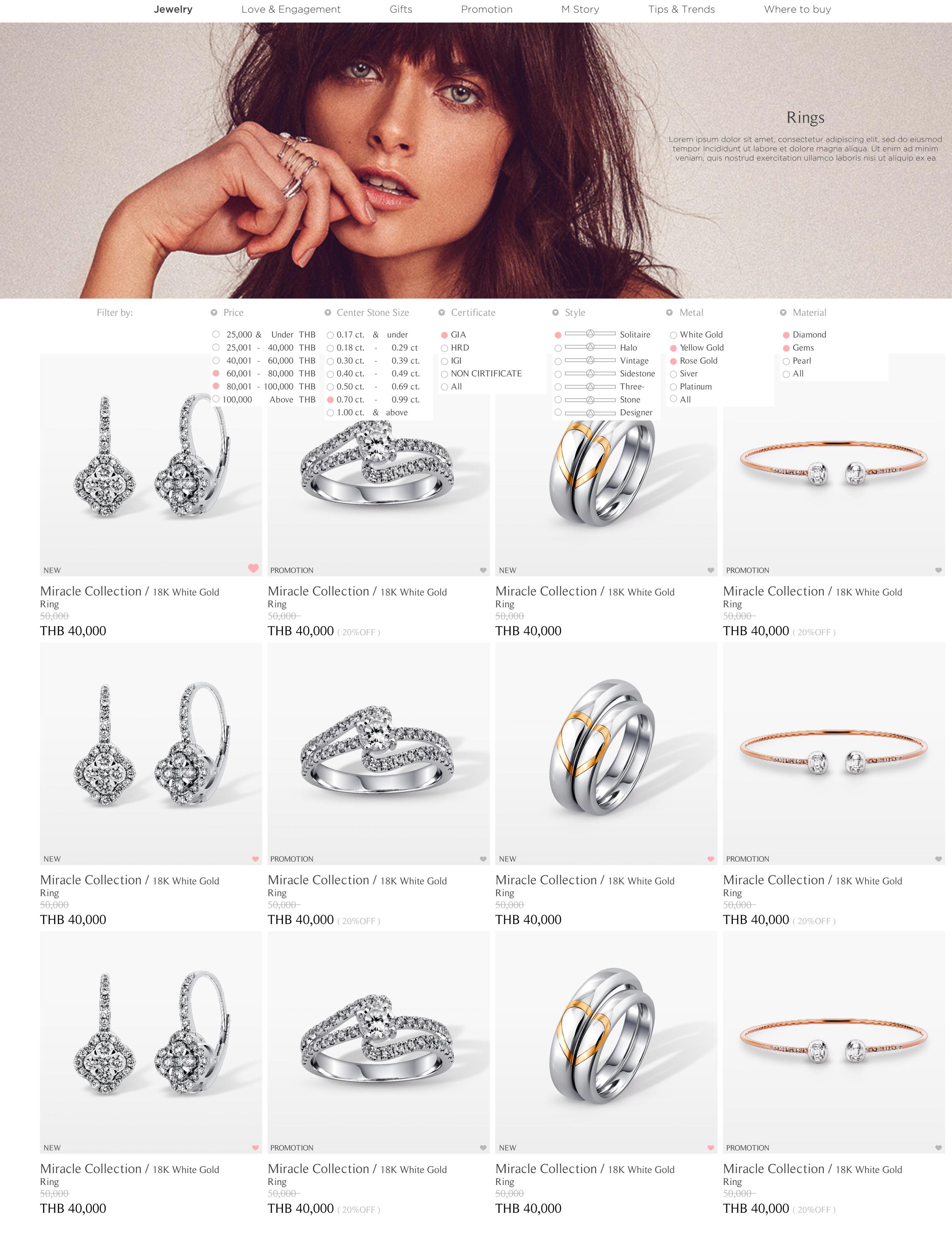
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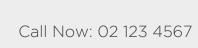


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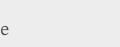


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6 Reason to Shop Online with Modern Diamond Online Order tutorial

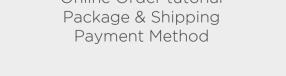
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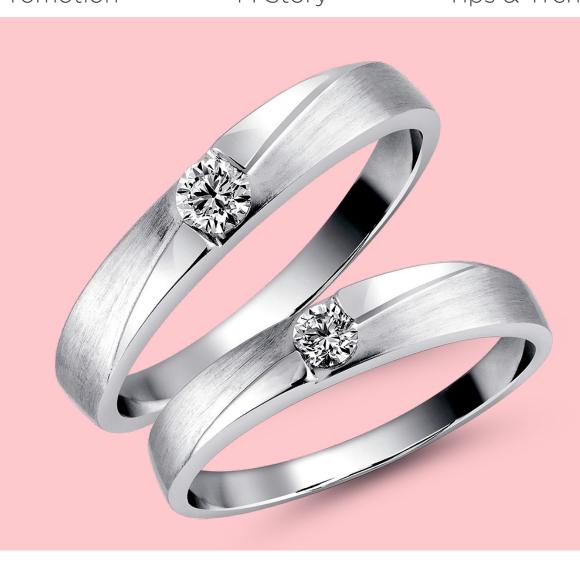
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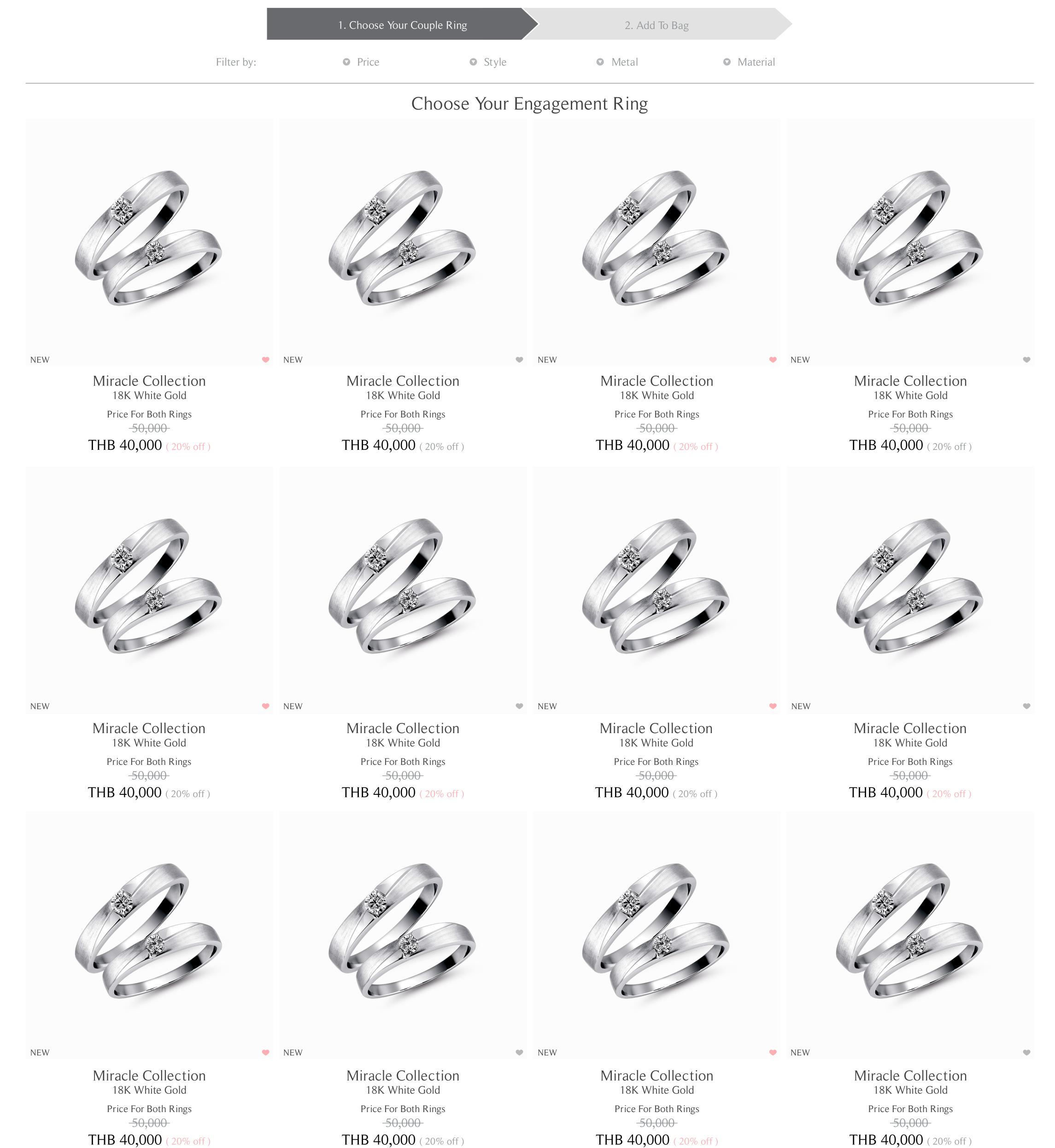
M Story

Tips & Trends

Where to buy

Choose Your Couple Ring





Home

View More

Customer Service

Affter Sale Service
Life Time Warrantee
FAQs

6 Reason to Shop Online with Modern Diamond Online Order tutorial Package & Shipping Payment Method

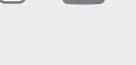
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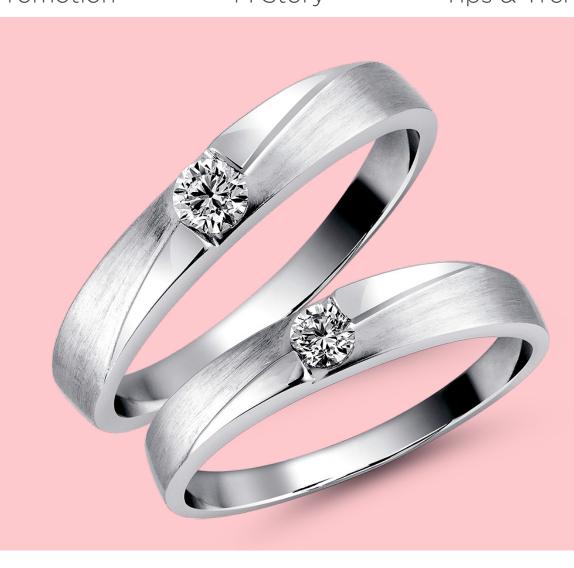
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Tips & Trends

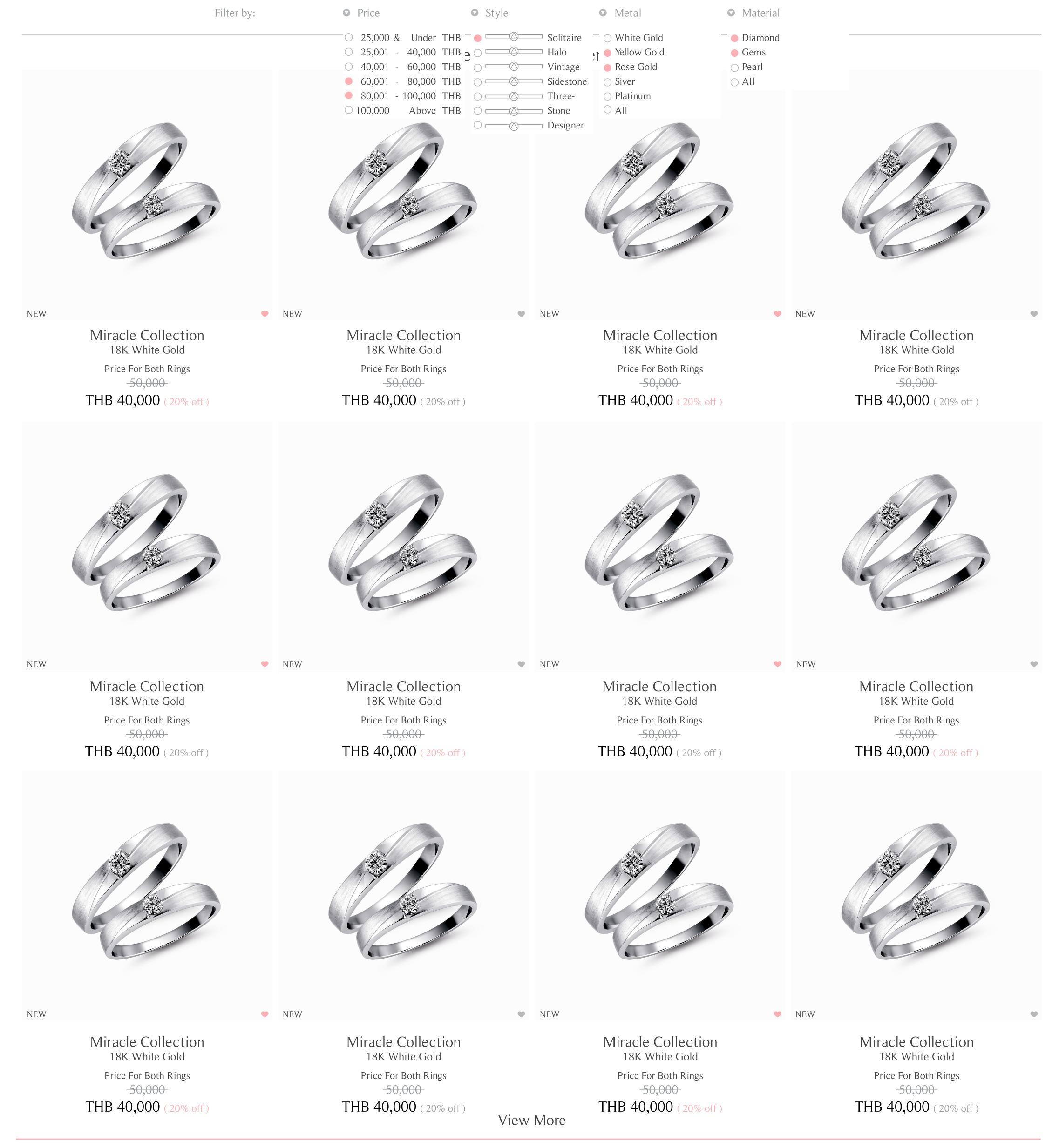
Where to buy

Choose Your Couple Ring

1. Choose Your Couple Ring



2. Add To Bag



Home

Affter Sale Service Life Time Warrantee FAQs

Customer Service

6 Reason to Shop Online with Modern Diamond Online Order tutorial Package & Shipping Payment Method

Shopping Online

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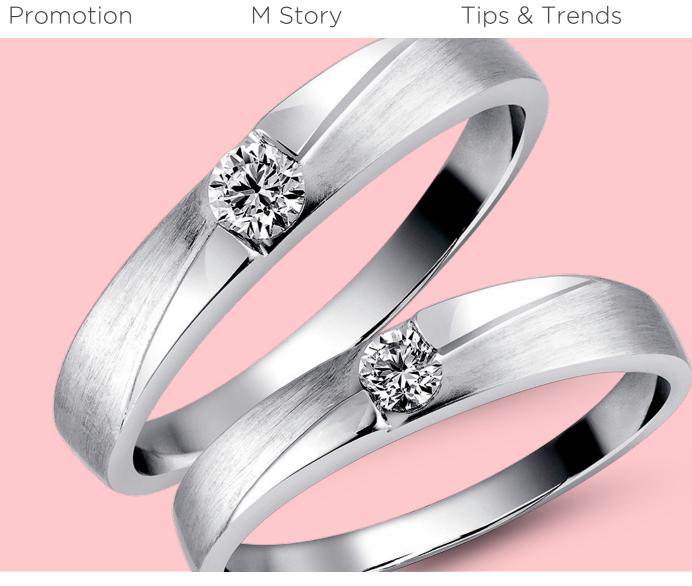


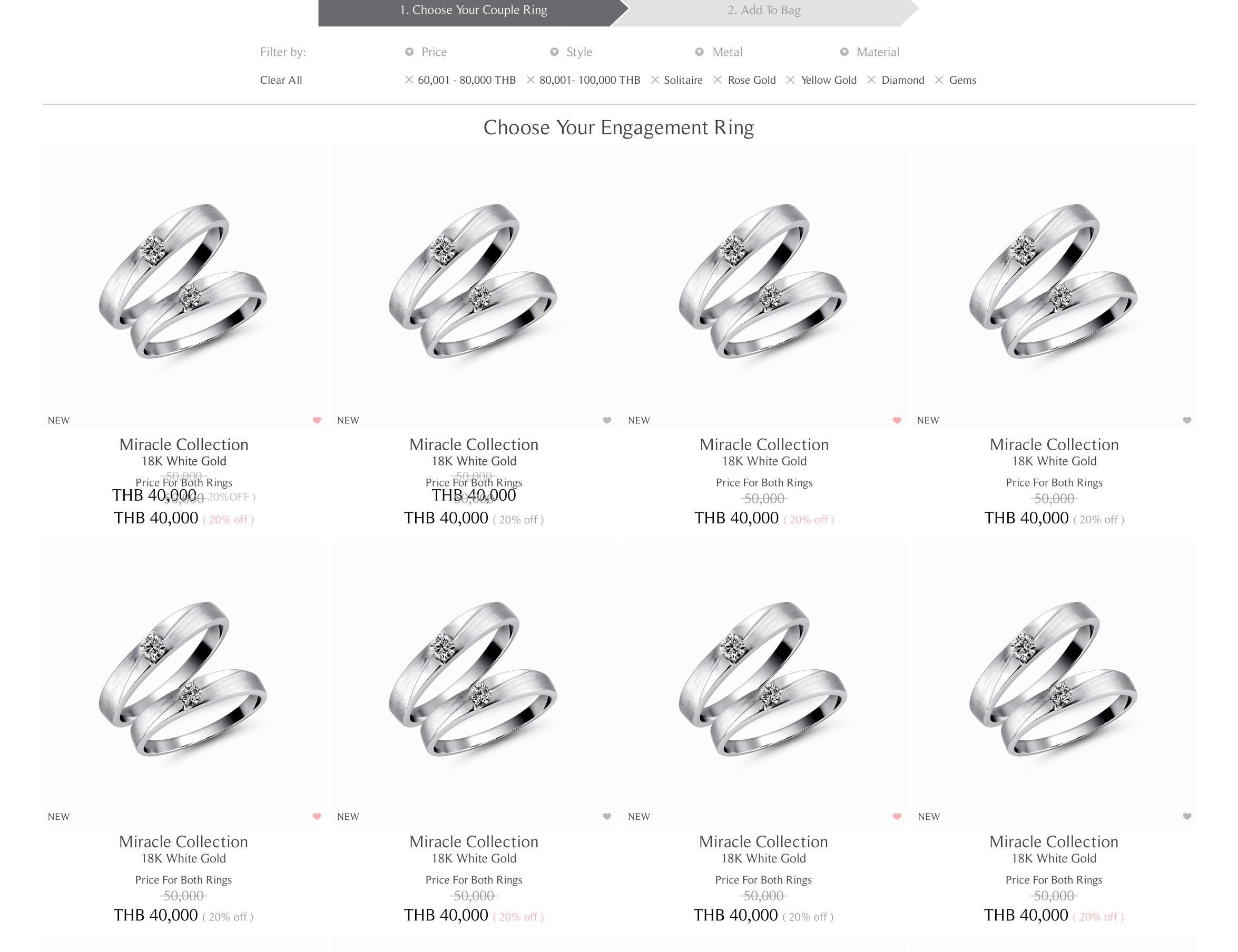
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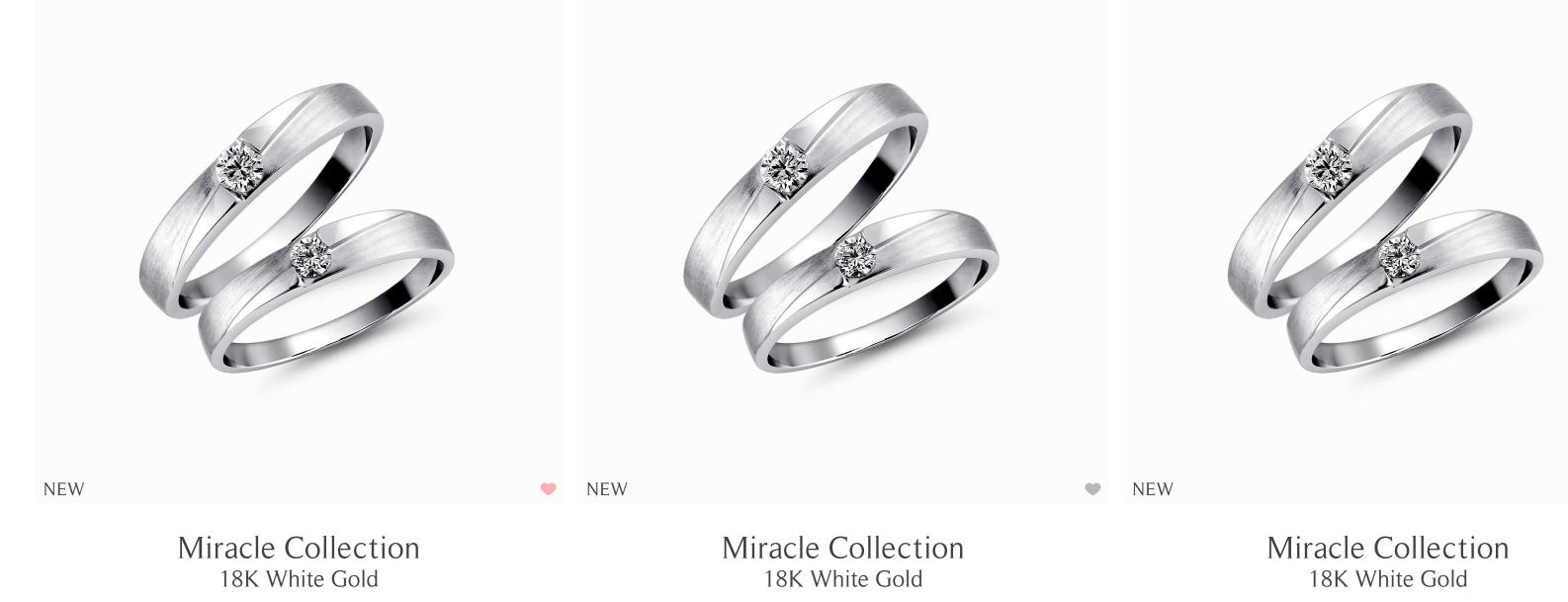
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Where to buy





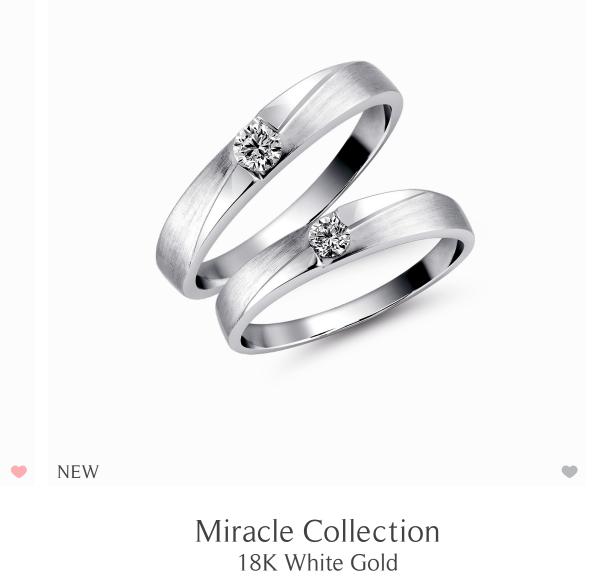




Price For Both Rings

-50,000

THB 40,000 (20% off)



Price For Both Rings

<del>50,000</del>

THB 40,000 (20% off)

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Home

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-50,000

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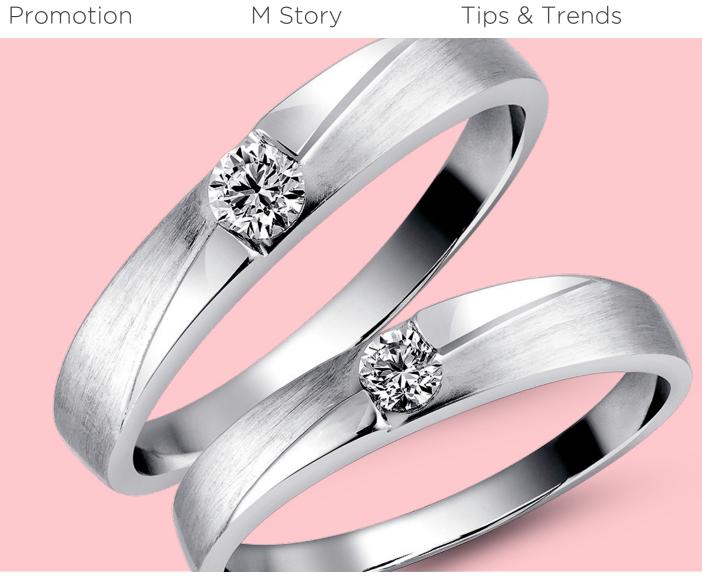


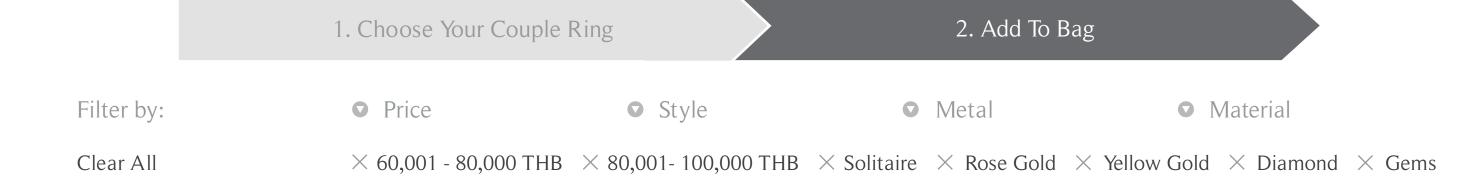
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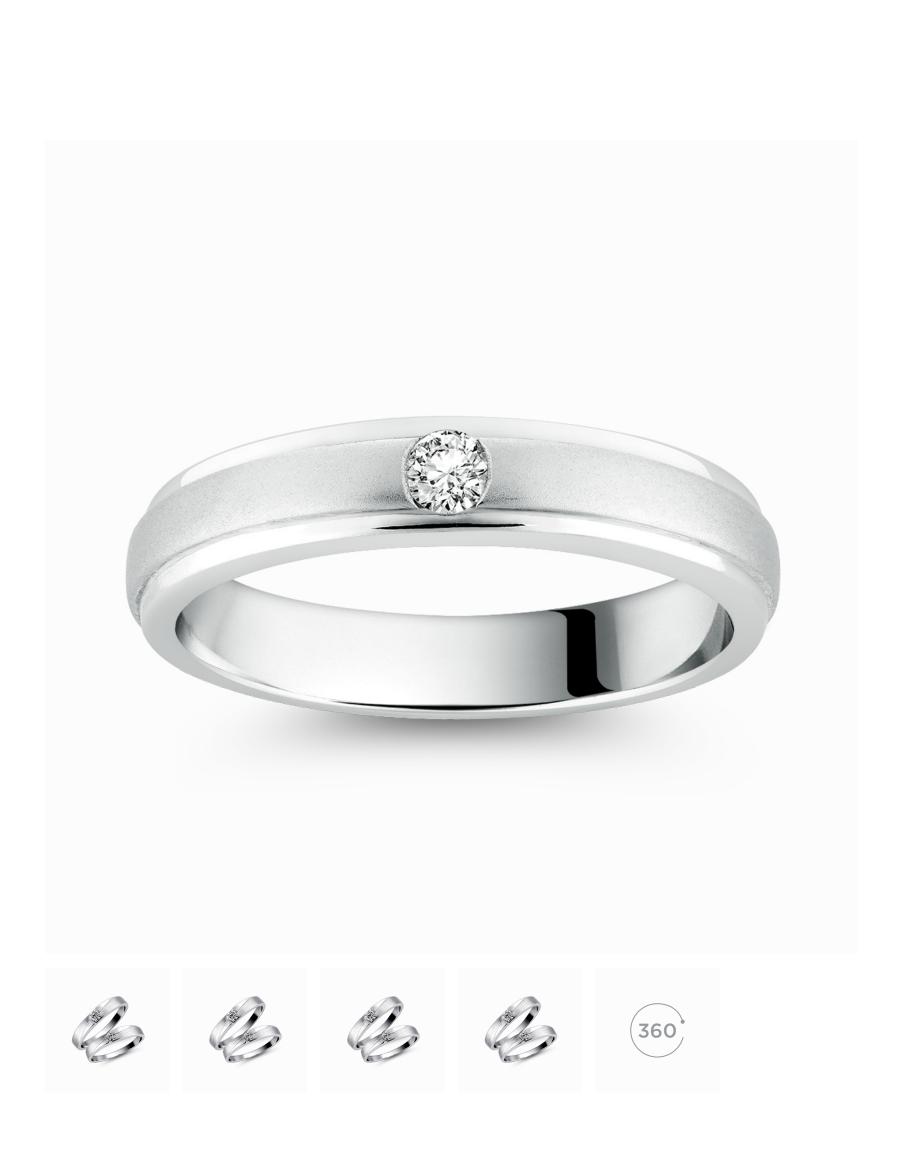
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Where to buy



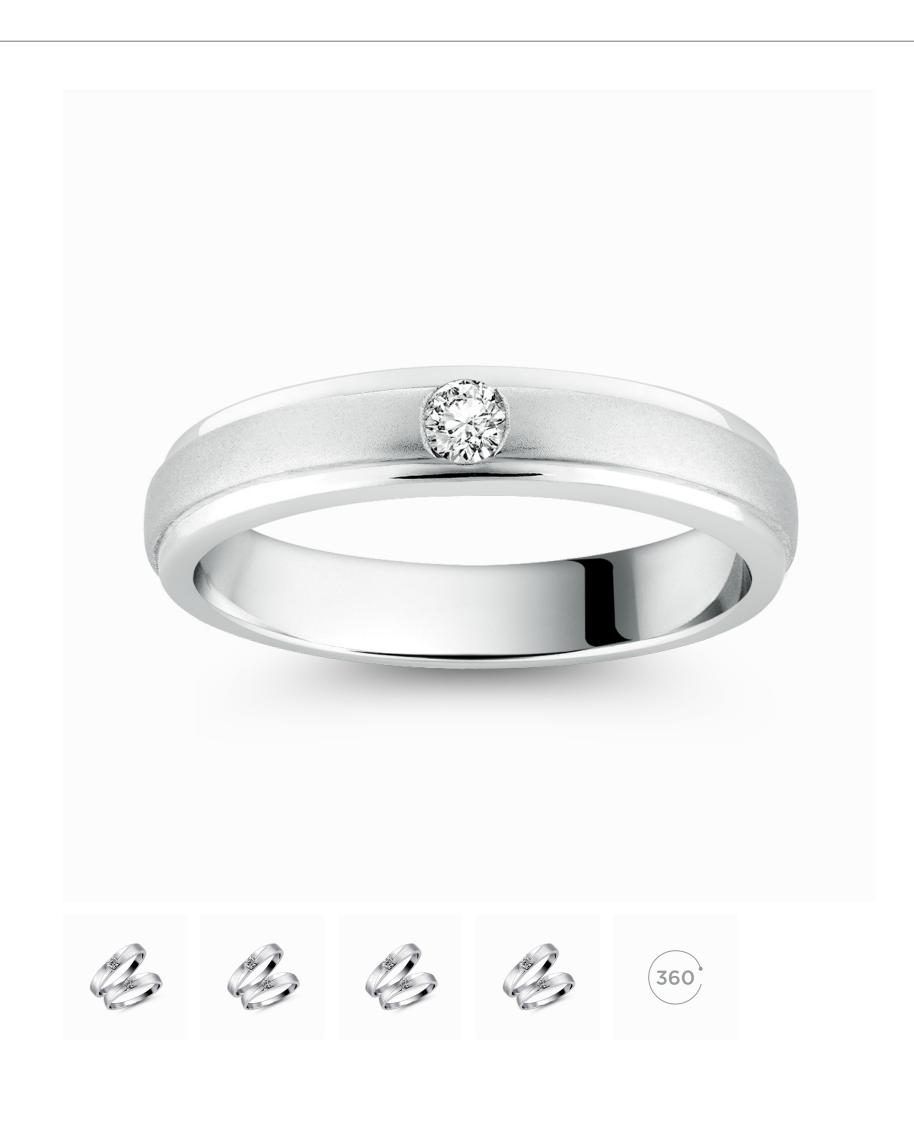


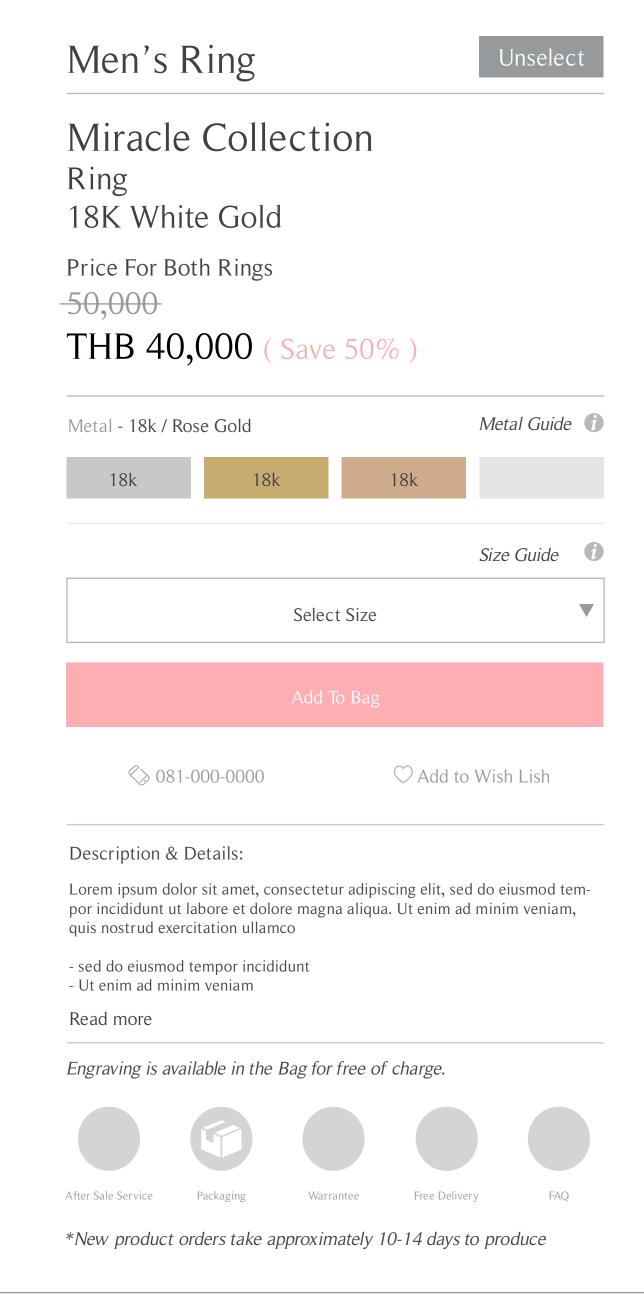




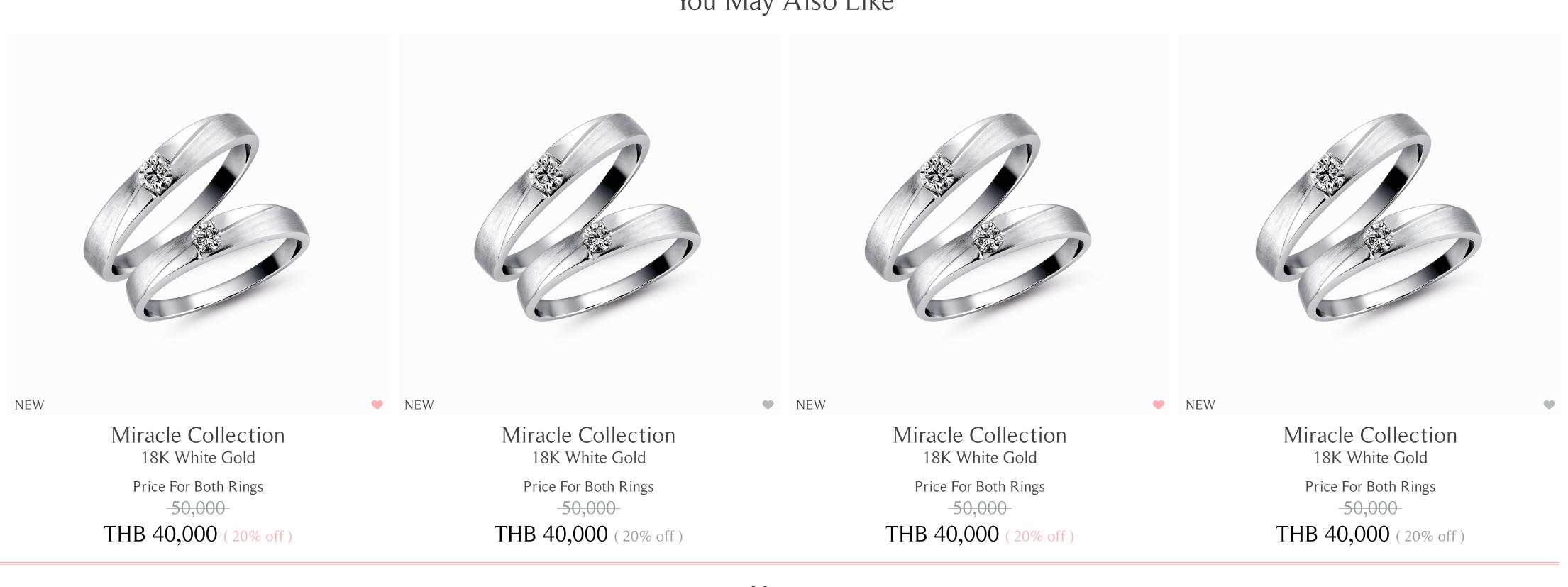
Miracle Collection Ring 18K White Gold Price For Both Rings <del>100,00</del>0 THB 80,000 (Save 50%)

Woman's Ring Unselect Miracle Collection Ring 18K White Gold 50,000 THB 40,000 (Save 50%) Metal - 18k / Rose Gold Metal Guide 🚺 Size Guide 1 Select Size Select with Stock 46 45 47 44 49 50 51 New Order (requires 6-8 weeks) 45 46 47 44 49 50 51 48 Add To Bag ♦ 081-000-0000 Add to Wish Lish Description & Details: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco - sed do eiusmod tempor incididunt - Ut enim ad minim veniam Read more Engraving is available in the Bag for free of charge.





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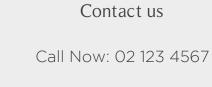
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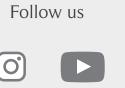
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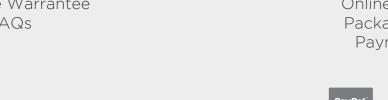
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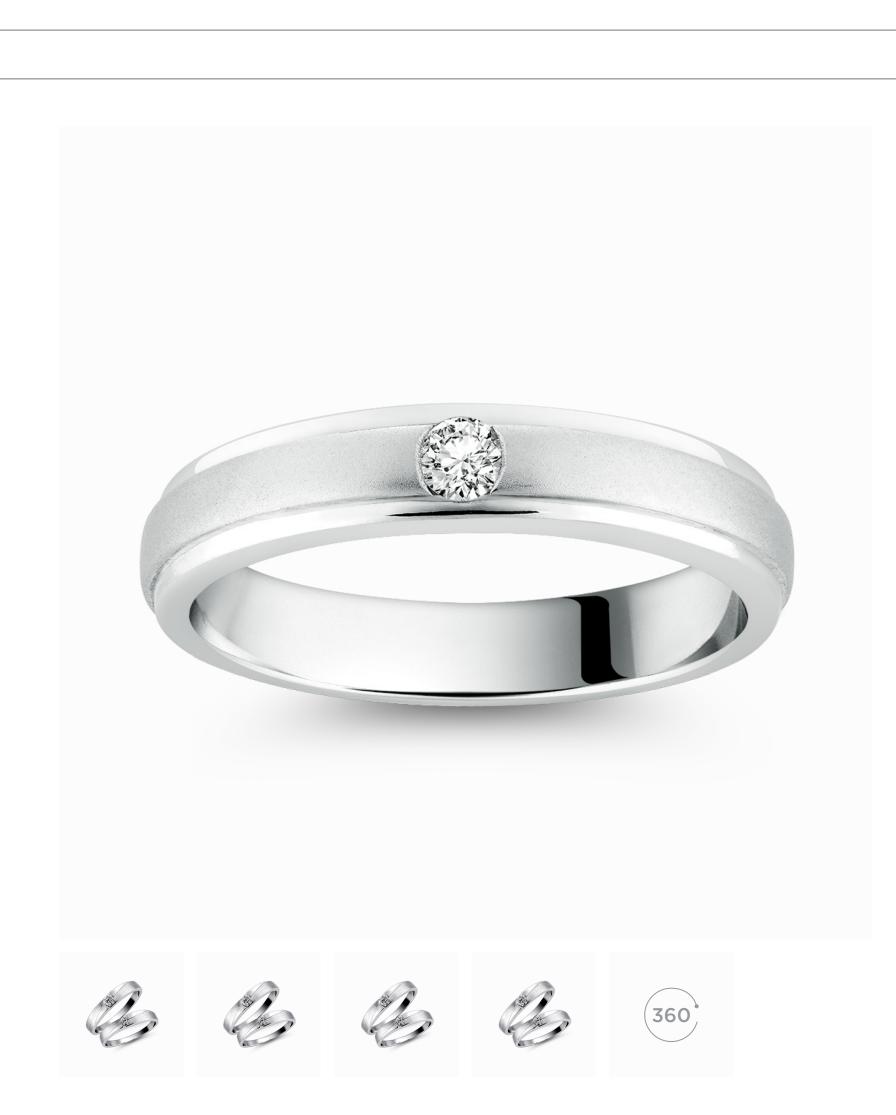
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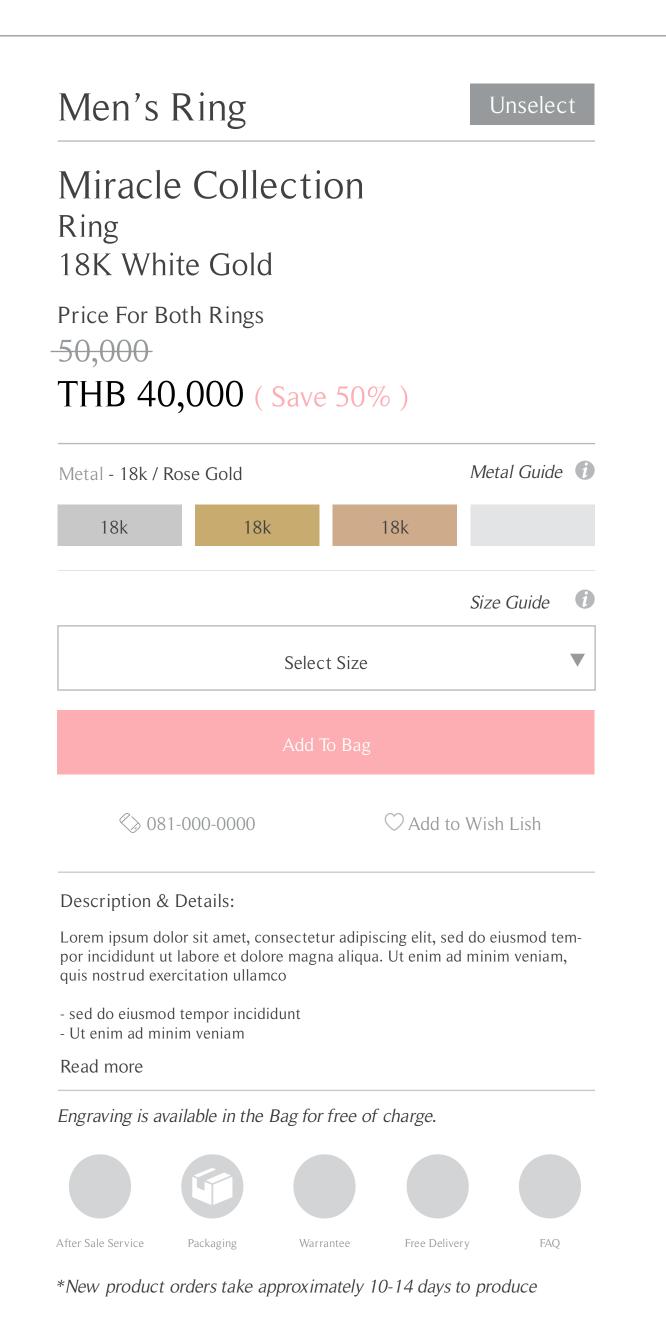
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Woman's Ring

select





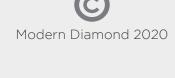
# Home

Customer Service Affter Sale Service Life Time Warrantee FAQs

6 Reason to Shop Online with Modern Diamond Online Order tutorial Package & Shipping
Payment Method

Shopping Online

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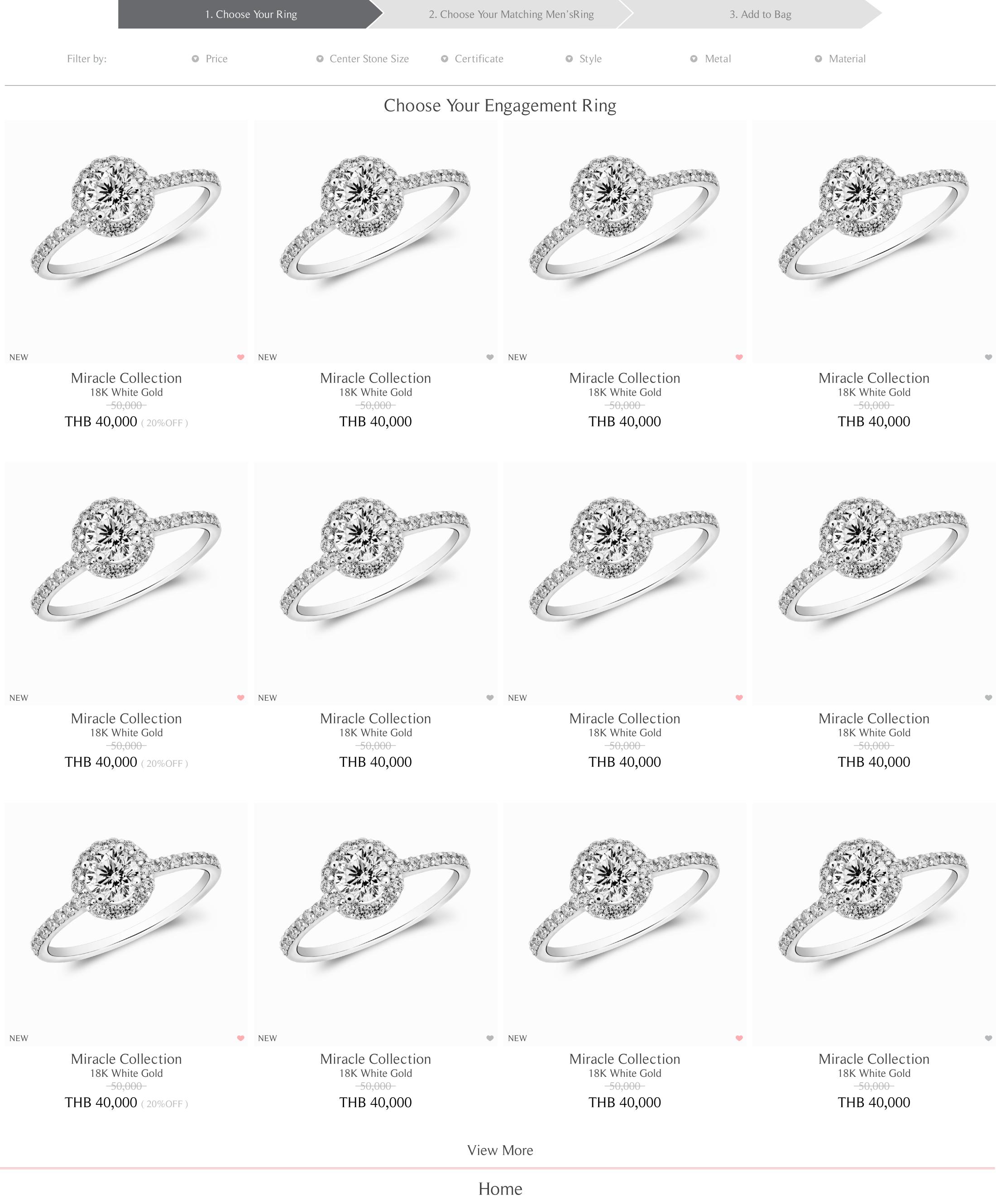
M Story

Tips & Trends

Where to buy

Find Your Matching Engagement Ring





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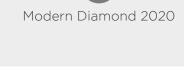
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Promotion

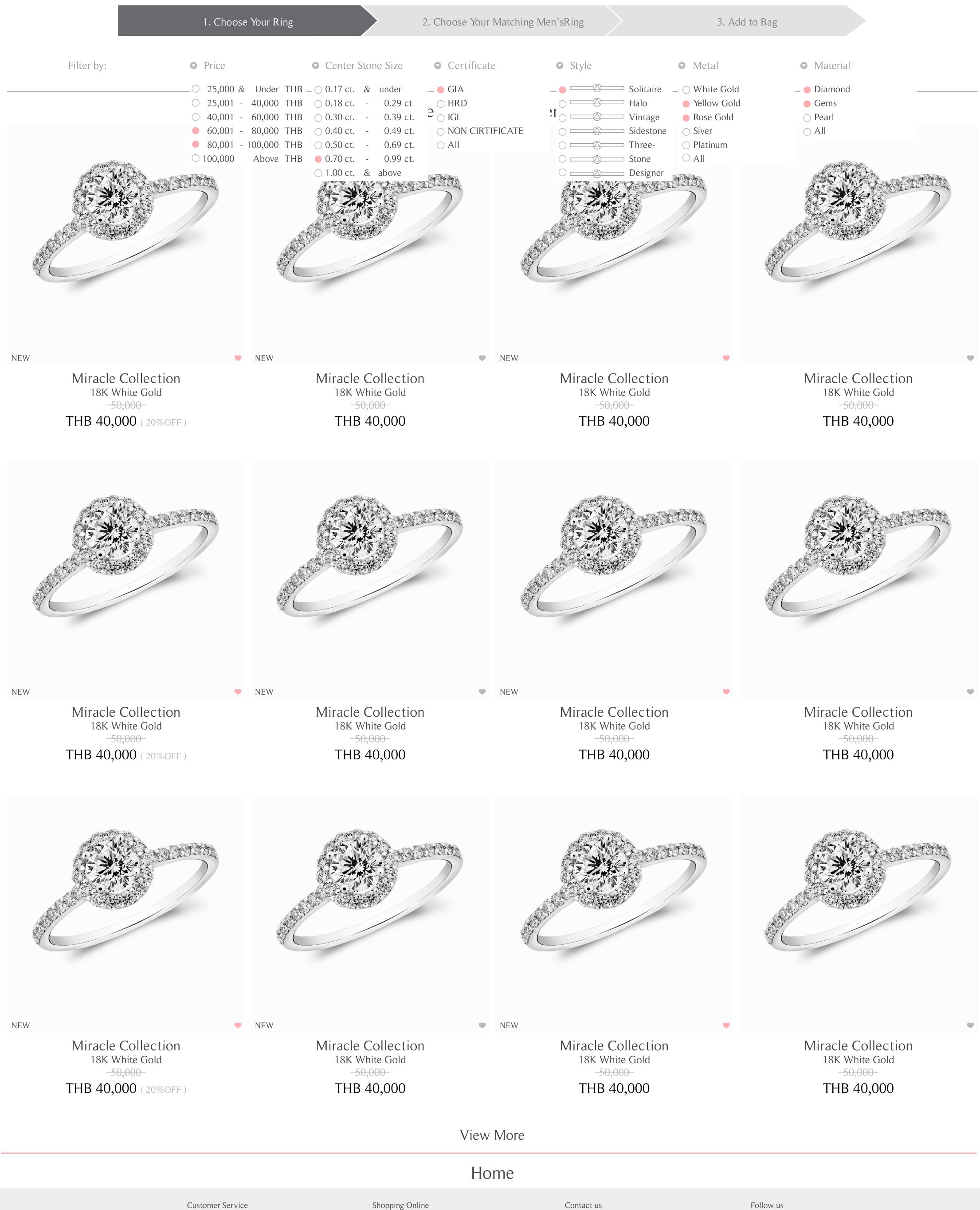
M Story

Tips & Trends

Where to buy

Find Your Matching Engagement Ring





Customer Service

Affter Sale Service
Life Time Warrantee
FAQs

Shopping Online

6 Reason to Shop Online with Modern Diamond
Online Order tutorial
Package & Shipping
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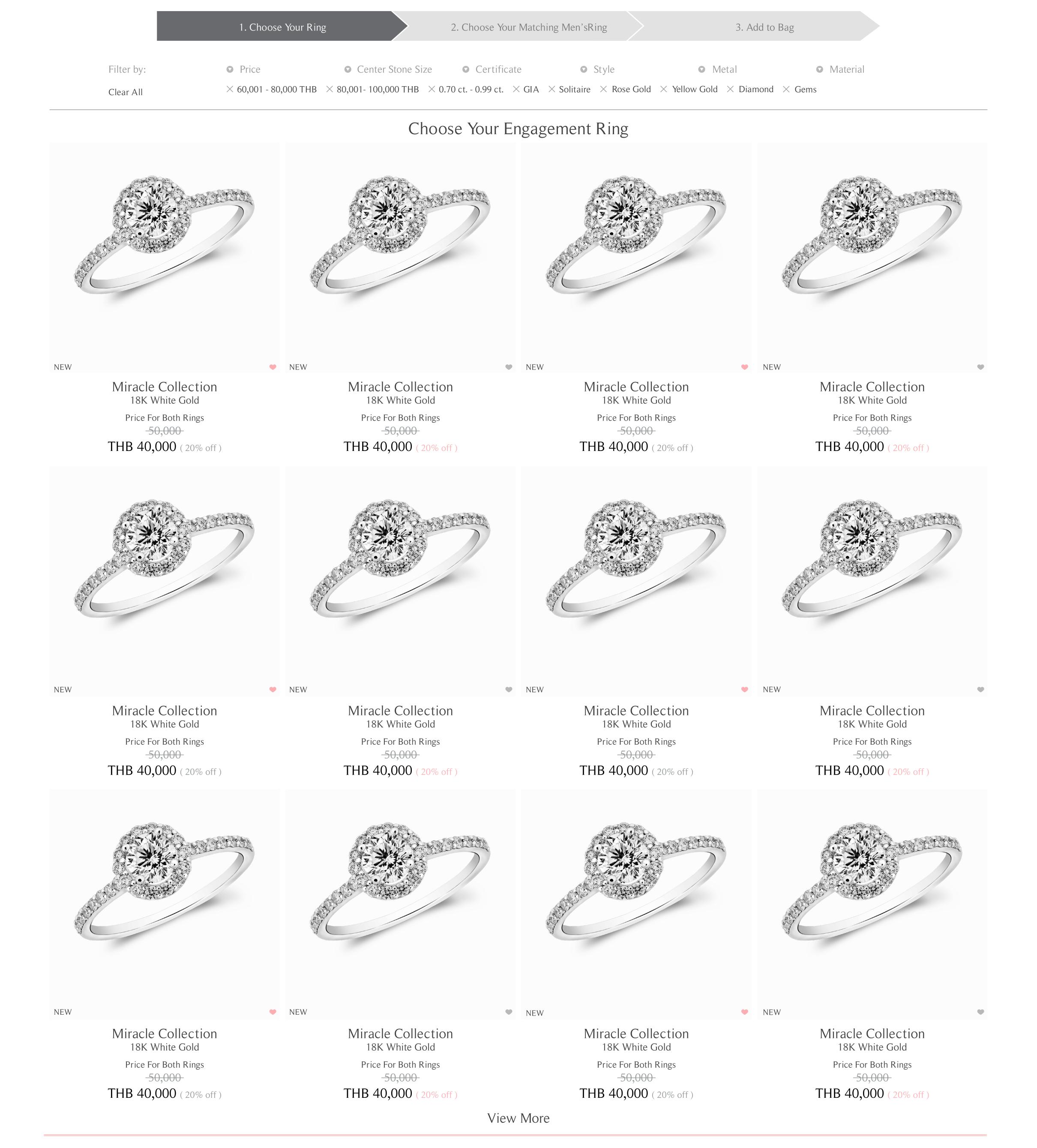
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Tips & Trends

Where to buy







Home

Customer Service

Affter Sale Service
Life Time Warrantee
FAQs

6 Reason to Shop Online with Modern Diamond Online Order tutorial Package & Shipping Payment Method

Shopping Online

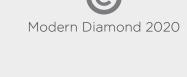
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Promotion

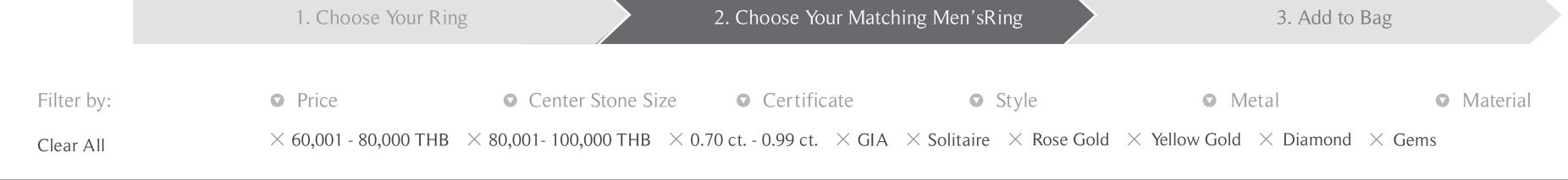
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Tips & Trends

Where to buy

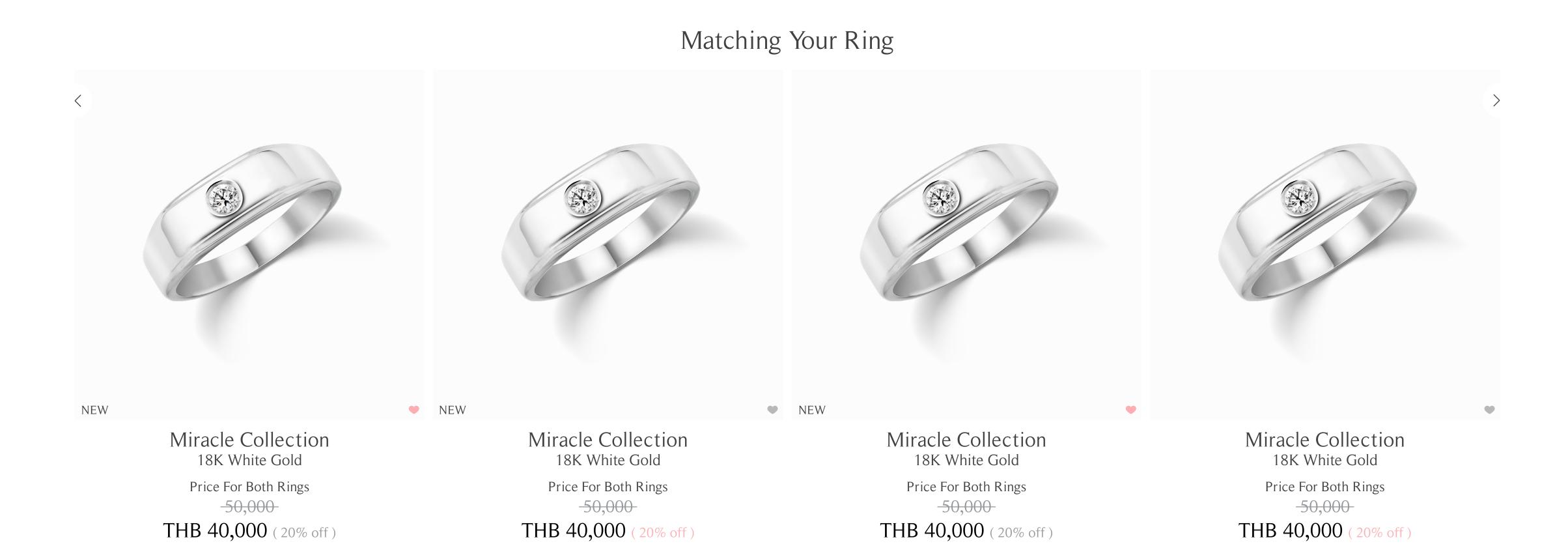
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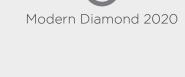


Miracle Collection Ring 18K White Gold Price For Both Rings 50,000 THB 40,000 ( Save 50% ) Select Couple Rings Select Woman Ring Select men Ring Details



Home

Customer Service Shopping Online Contact us 6 Reason to Shop Online with Modern Diamond Online Order tutorial Affter Sale Service Life Time Warrantee Call Now: 02 123 4567 Package & Shipping FAQs Payment Method



Love & Engagement

Gifts

Promotion

M Story

Tips & Trends

Where to buy

Find Your Matching Engagement Ring



Miracle Collection

THB 40,000 (Save 50%)

Unselect

Metal Guide 🚺

1.00 ct.

Size Guide 🕡

47

51

47

51

Unselect

18k

18K White Gold

Price For Both Rings

Woman's Ring

18K White Gold

Metal - 18k / Rose Gold

Main Stone Total Weight

18k

Miracle Collection

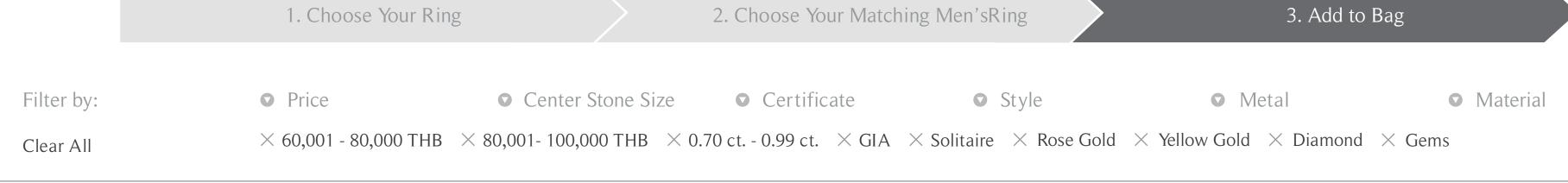
THB 40,000 (Save 50%)

Ring

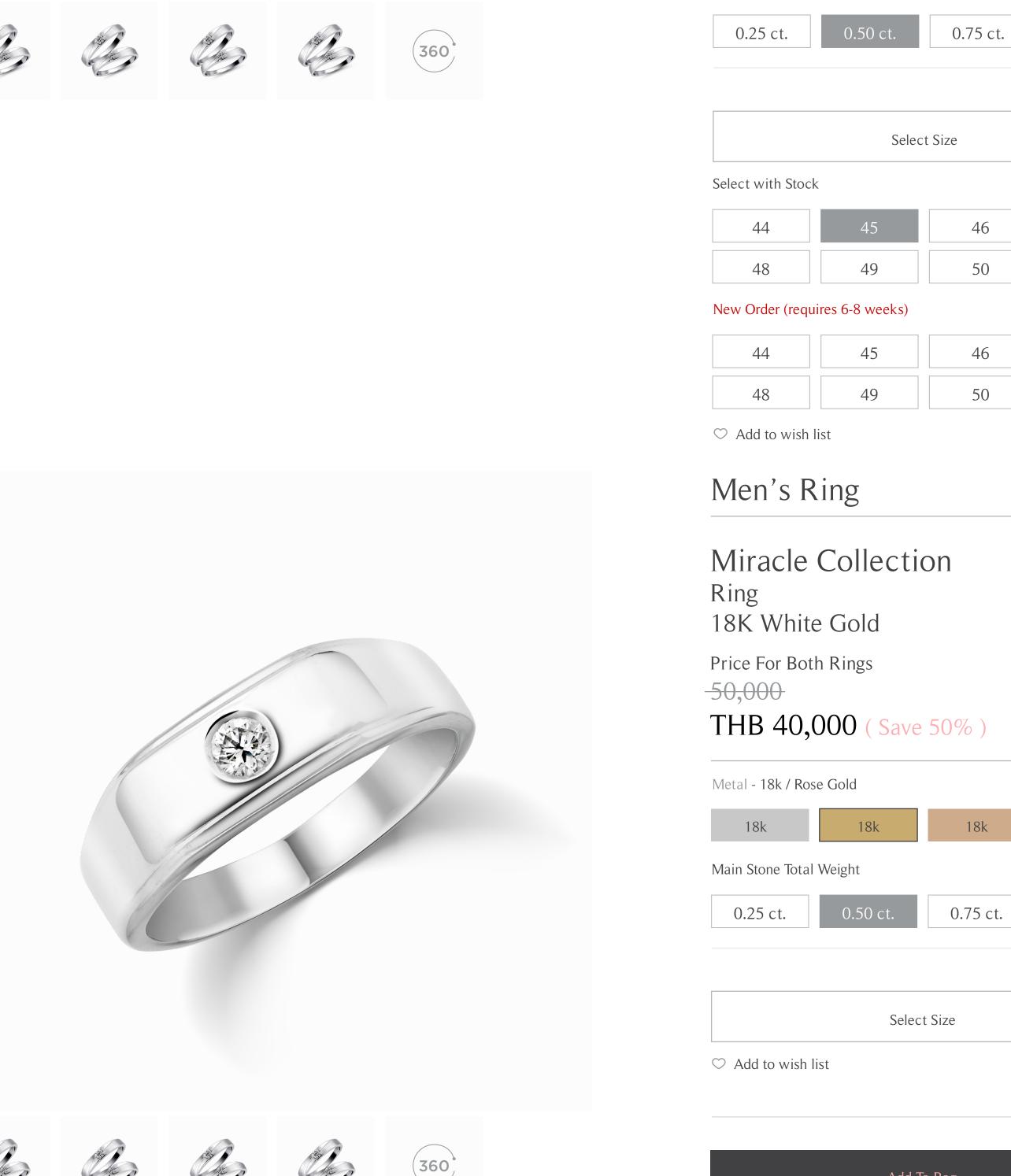
50,000

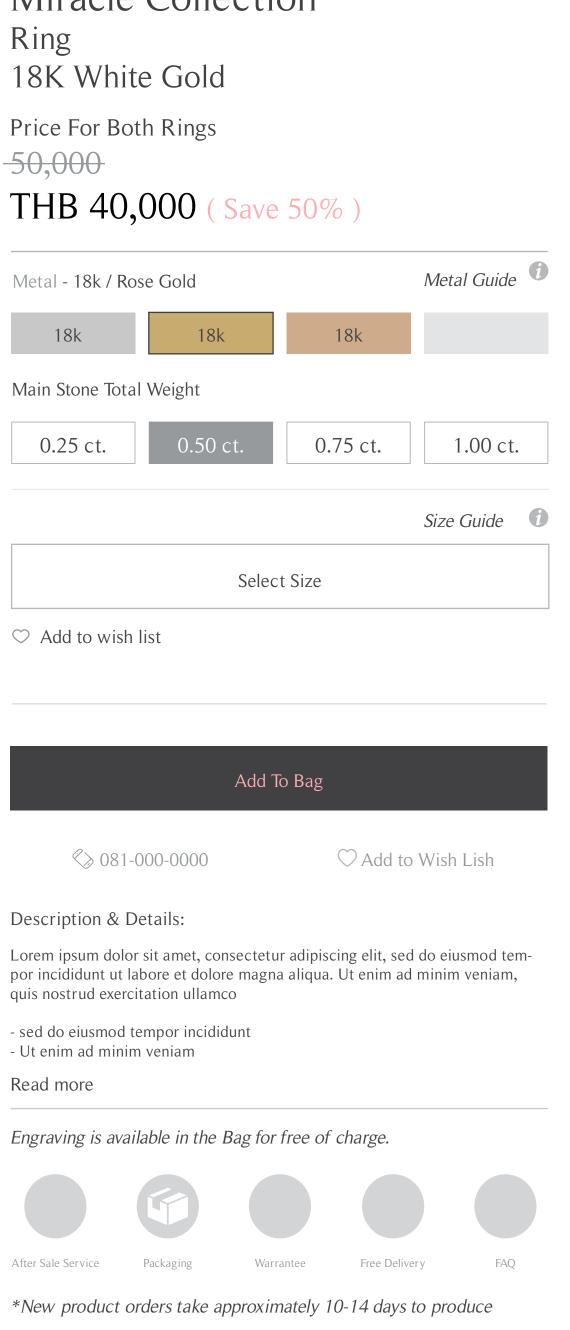
Ring

50,000









# Home

Affter Sale Service Life Time Warrantee FAQs

Customer Service

6 Reason to Shop Online with Modern Diamond Online Order tutorial Package & Shipping Payment Method

Shopping Online

Contact us Call Now: 02 123 4567





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Gifts

Find Your Matching Engagement Ring

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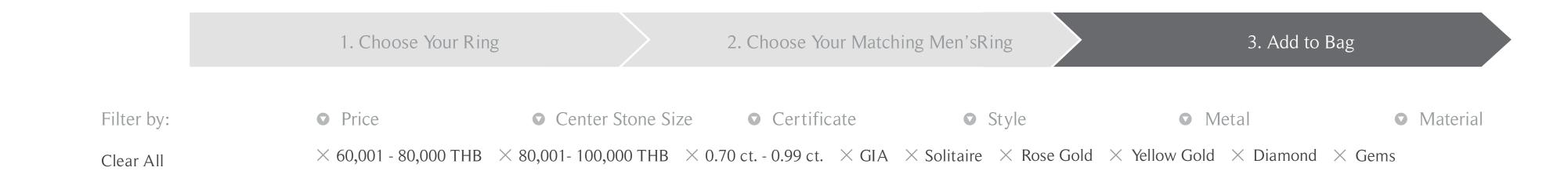
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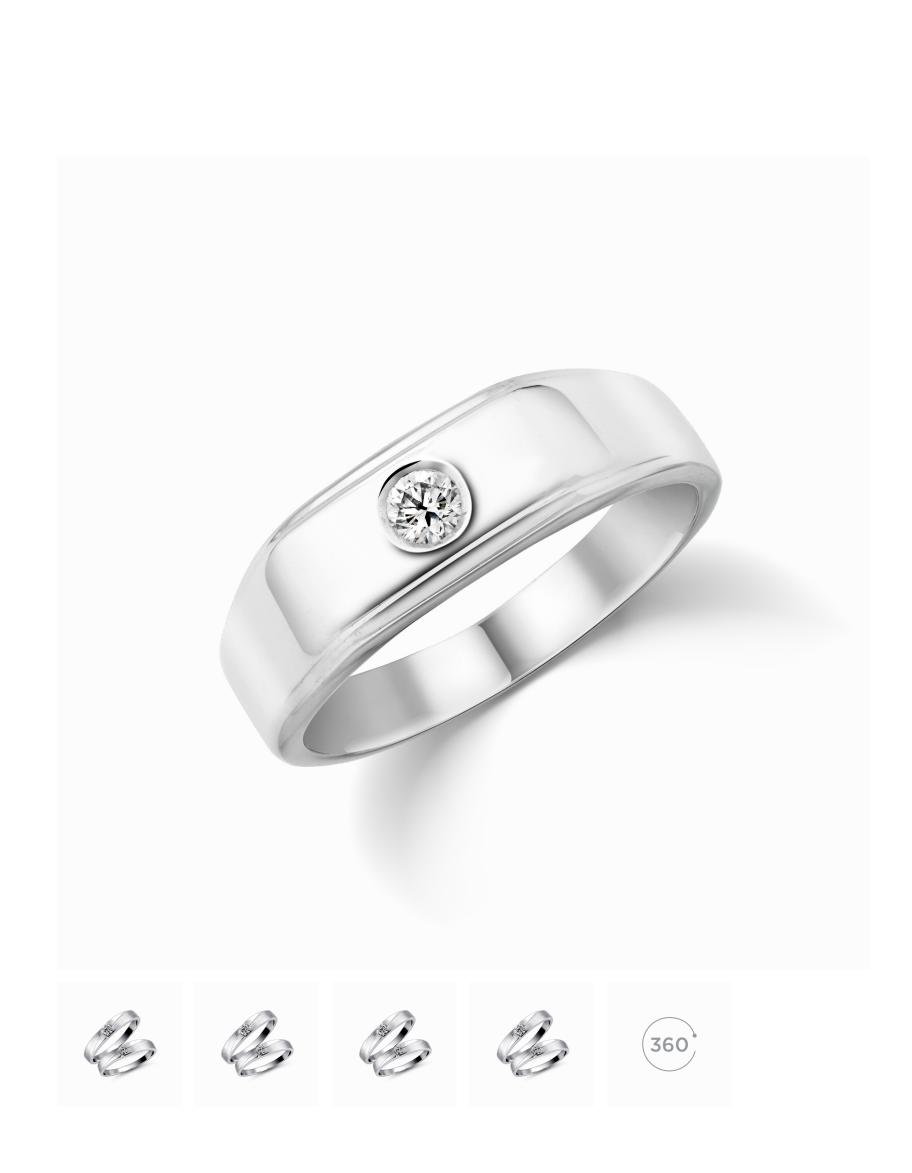


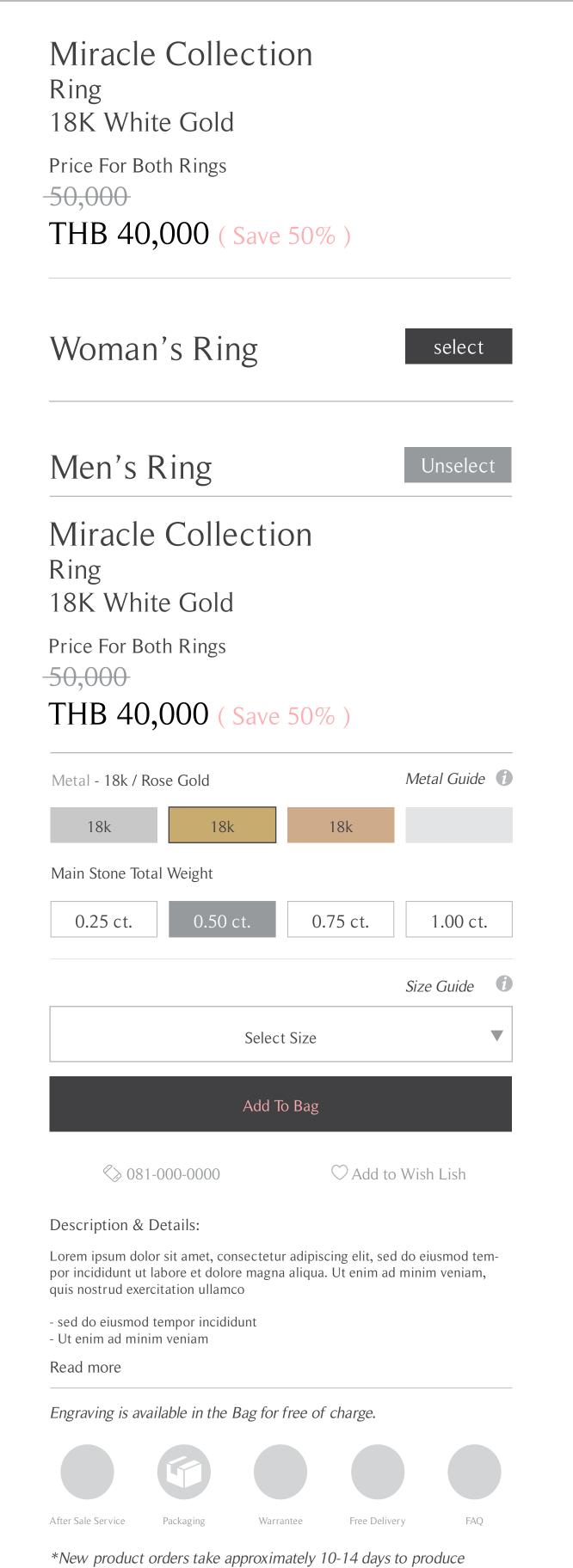
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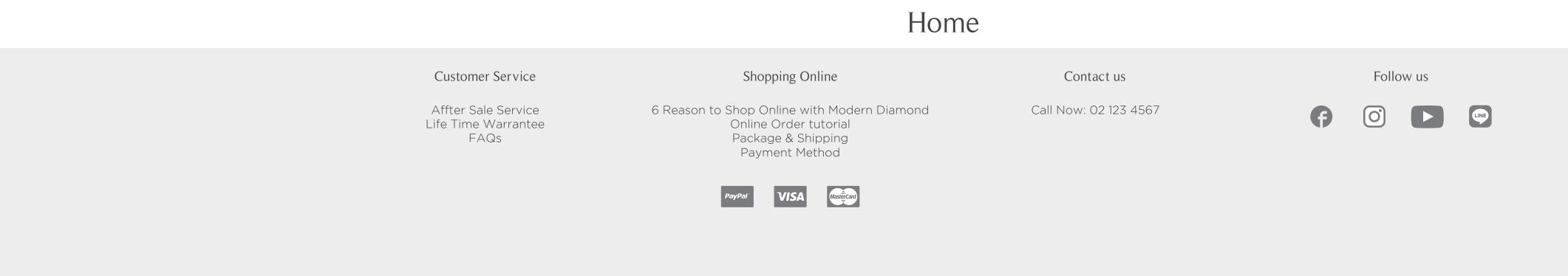
Where to buy

M Story









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Gifts

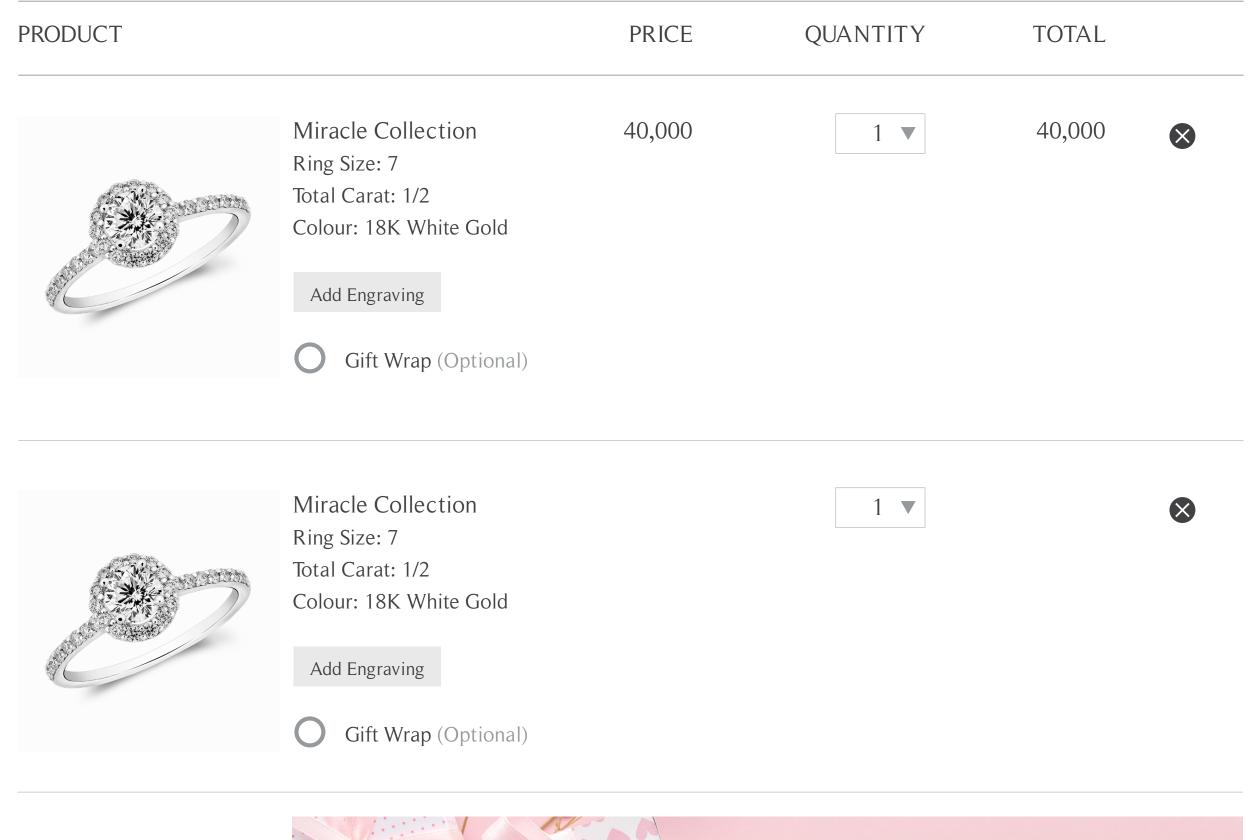
Promotion

M Story

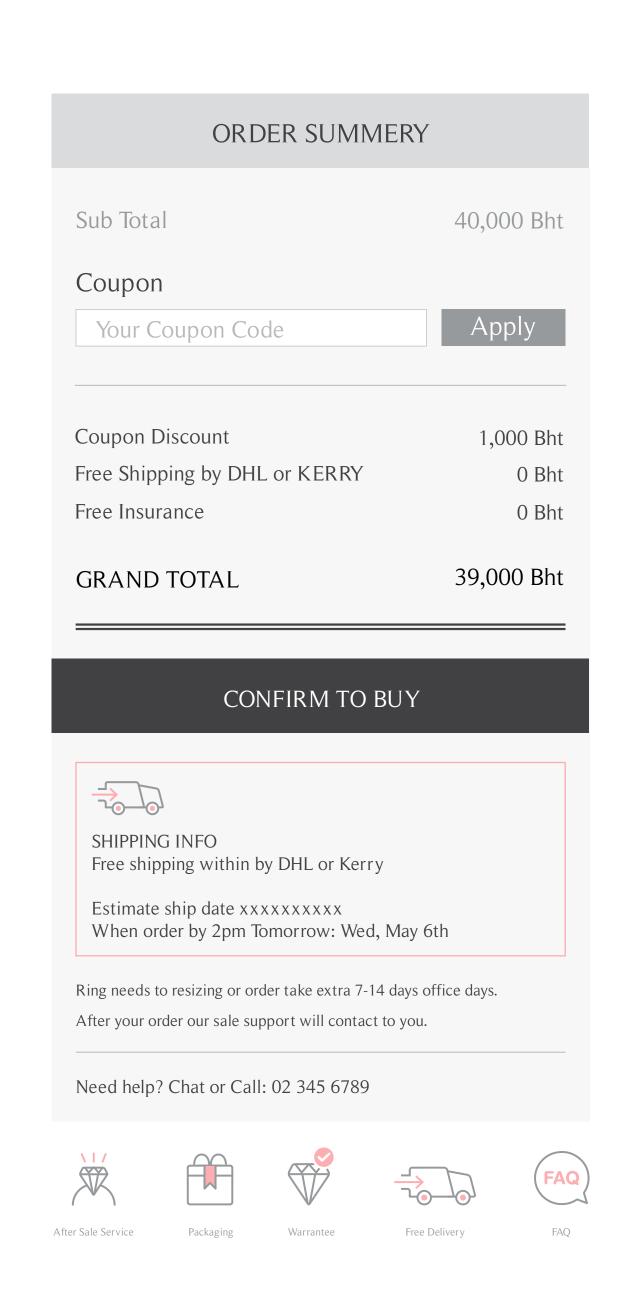
Tips & Trends

Where to buy

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# Home

Customer Service

Affter Sale Service Life Time Warrantee FAQs Shopping Online

6 Reason to Shop Online with Modern Diamond Online Order tutorial Package & Shipping Payment Method Contact us

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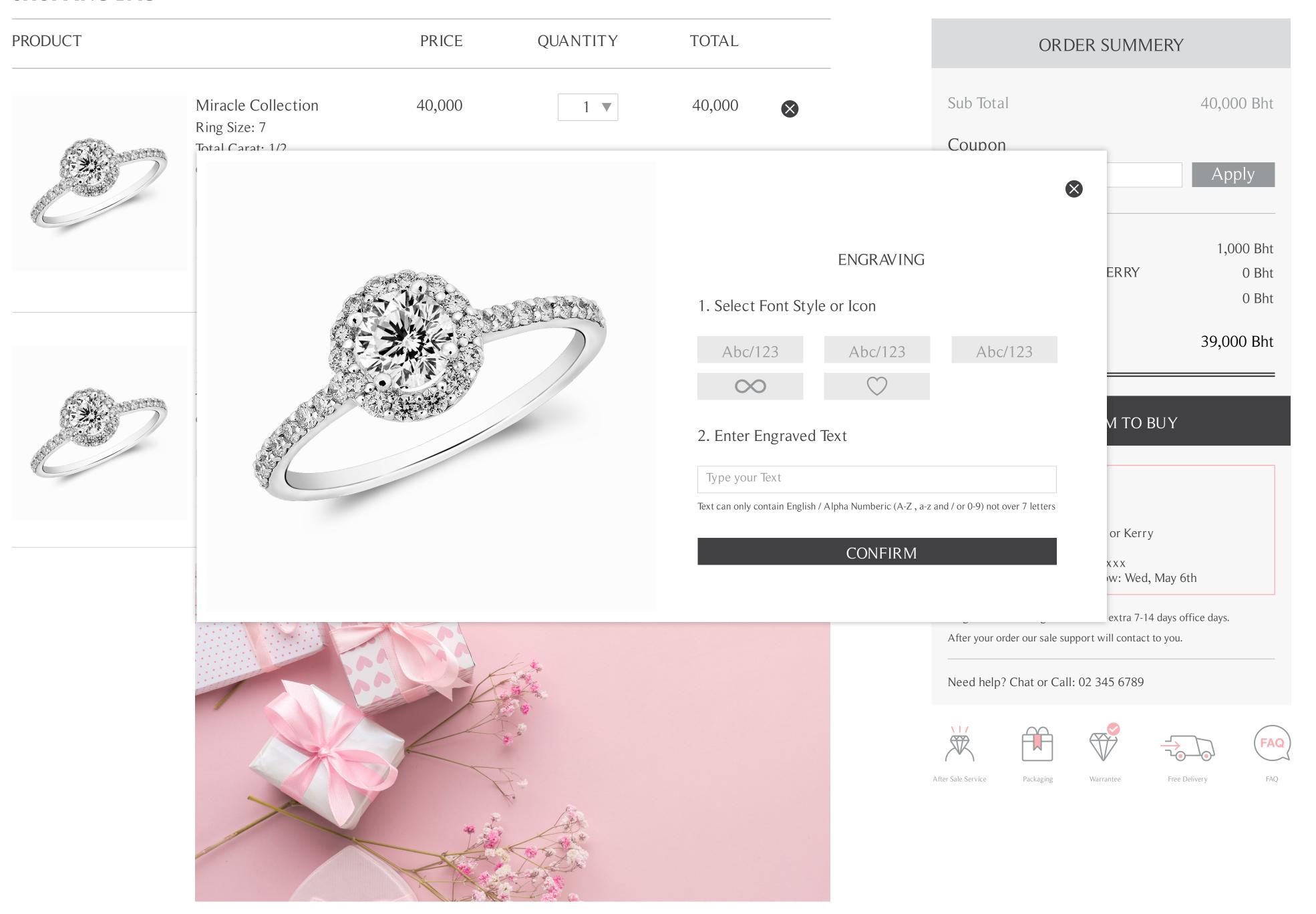
Promotion

M Story

Tips & Trends

Where to buy

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# Home

Customer Service

Life Time Warrantee

FAQs

Shopping Online Affter Sale Service

6 Reason to Shop Online with Modern Diamond Online Order tutorial Package & Shipping
Payment Method

Contact us

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Gifts

Promotion

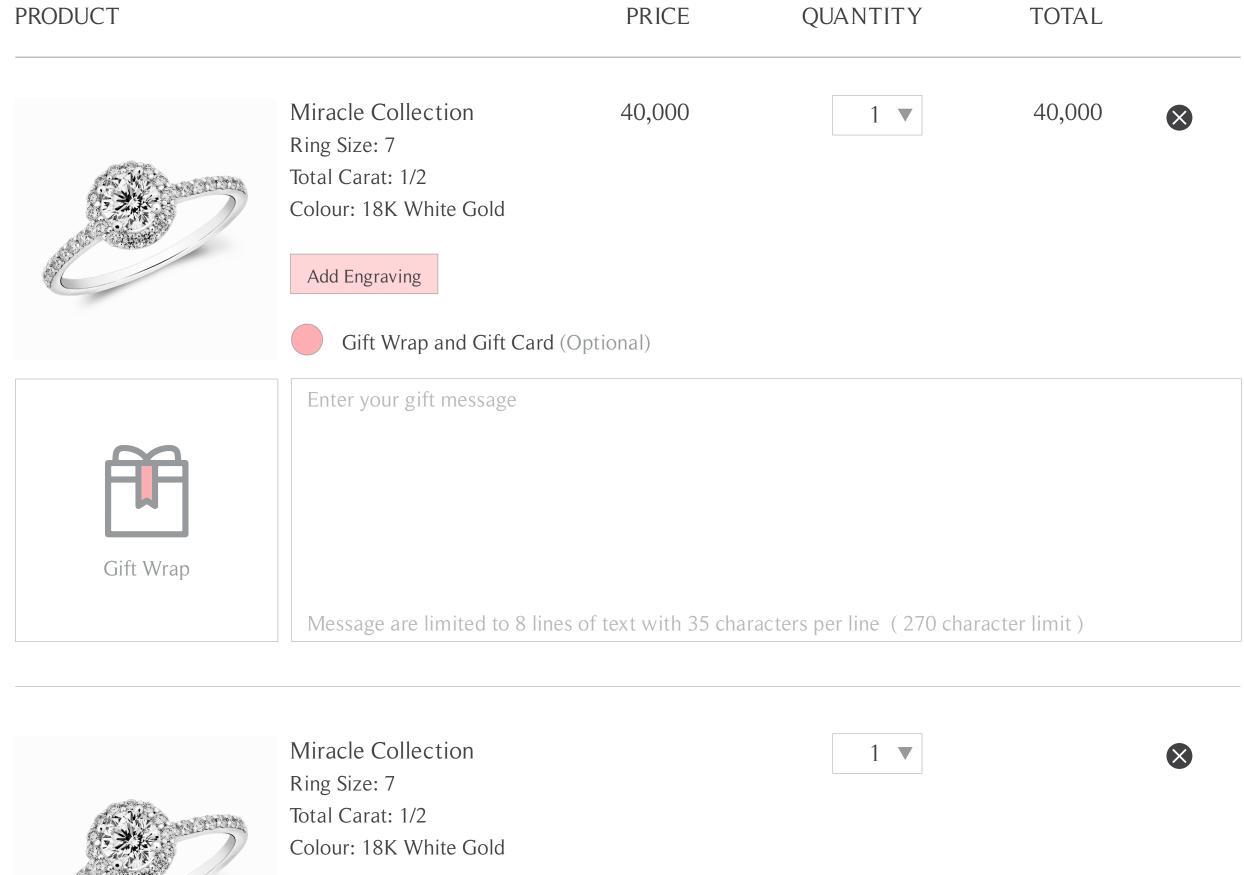
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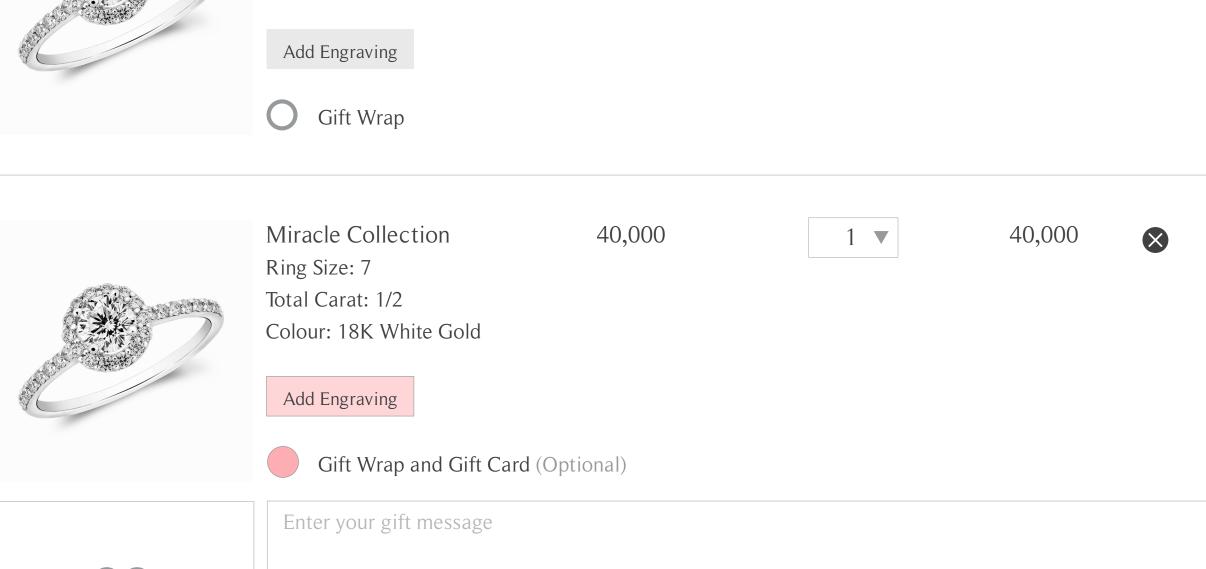
Tips & Trends

Where to buy

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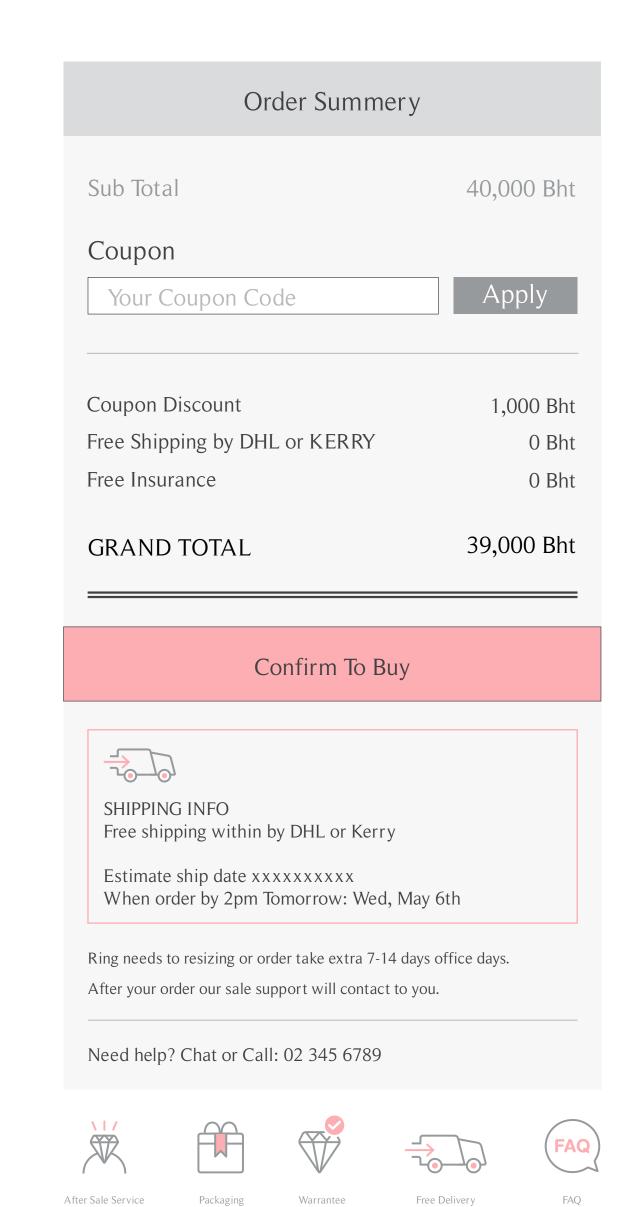
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# Home

Customer Service Affter Sale Service Life Time Warrantee

FAQs

Shopping Online

Online Order tutorial

6 Reason to Shop Online with Modern Diamond

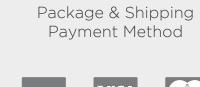
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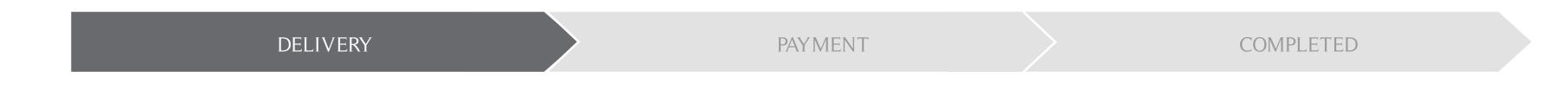
Gifts

Promotion

M Story

Tips & Trends

Where to buy



**CUSTOMER INFOMATION** Last Name\* Name\* Maneenuch Last Name Email\* Phone\* Email Phone Delivery To Shipping to Address Your item will be shipped to your address (Home, Office, etc.) MODERN DIAMOND Pick up at Store Your item will be in Stored

CONTINUE TO PAYMENT

# ORDER SUMMERY



SKU MRM000220000000 Miracle Collection Diamond 18K White Gold Ring GIA 1234567890 Diamond Total Weight Metal

D VS1 0.30 ct 2.50 ct 18K White Gold 52 Ring Size Engraving M & K

#### Payment Summerry

Sub Total 40,000 Bht Coupon Code MD20202 Coupon Discount 1,000 Bht Free Shipping by DHL or KERRY 0 Bht Free Insurance 0 Bht

39,000 Bht GRAND TOTAL



SHIPPING INFO Free shipping within by DHL or Kerry

Estimate ship date xxxxxxxxxx When order by 2pm Tomorrow: Wed, May 6th

Ring needs to resizing or order take extra 7-14 days office days. After your order our sale support will contact to you.

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Home

Customer Service Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

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Online Order tutorial

Package & Shipping Payment Method







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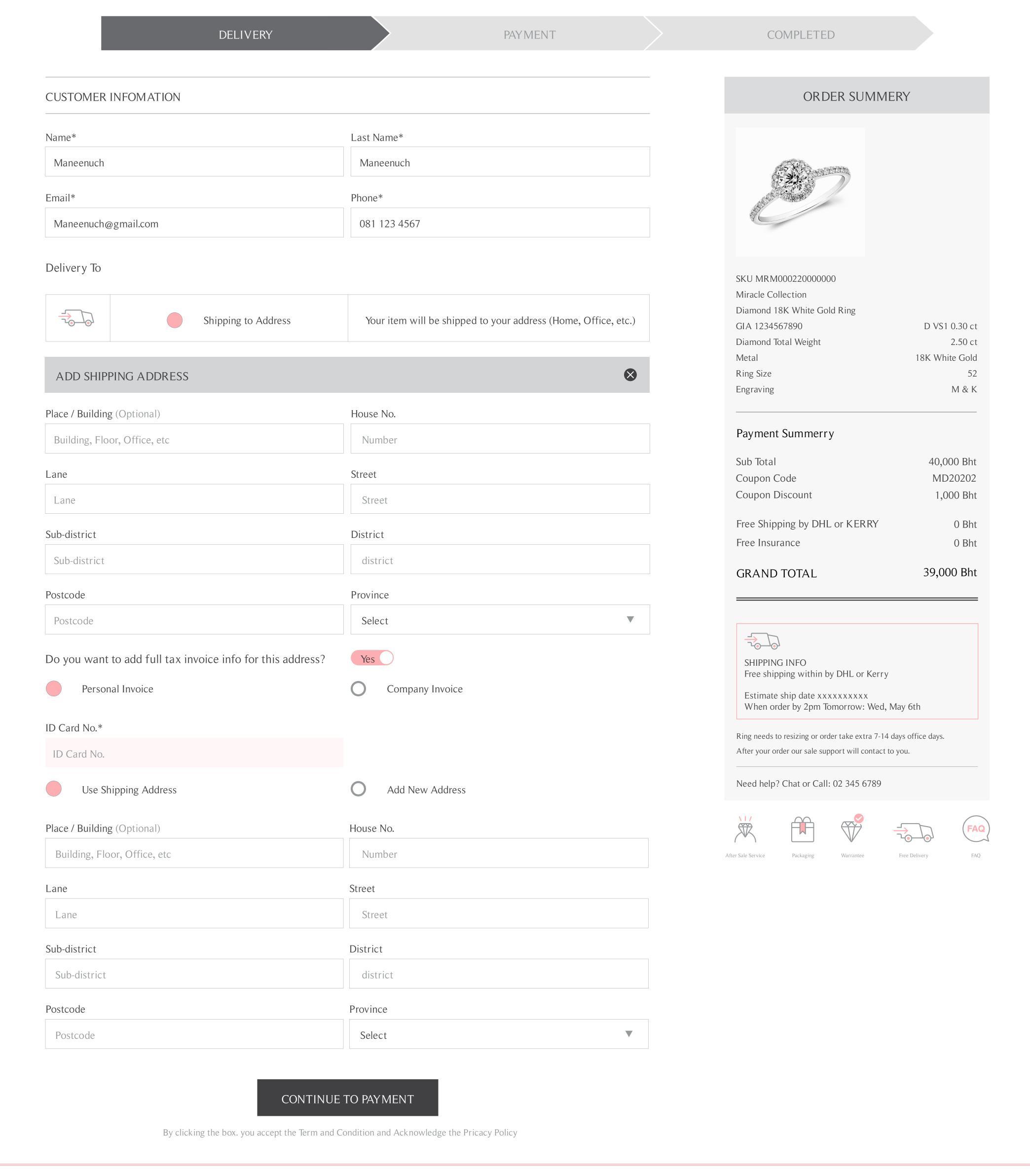
Gifts

Promotion

M Story

Tips & Trends

Where to buy



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Customer Service

Affter Sale Service Life Time Warrantee FAQs

Shopping Online

Contact us





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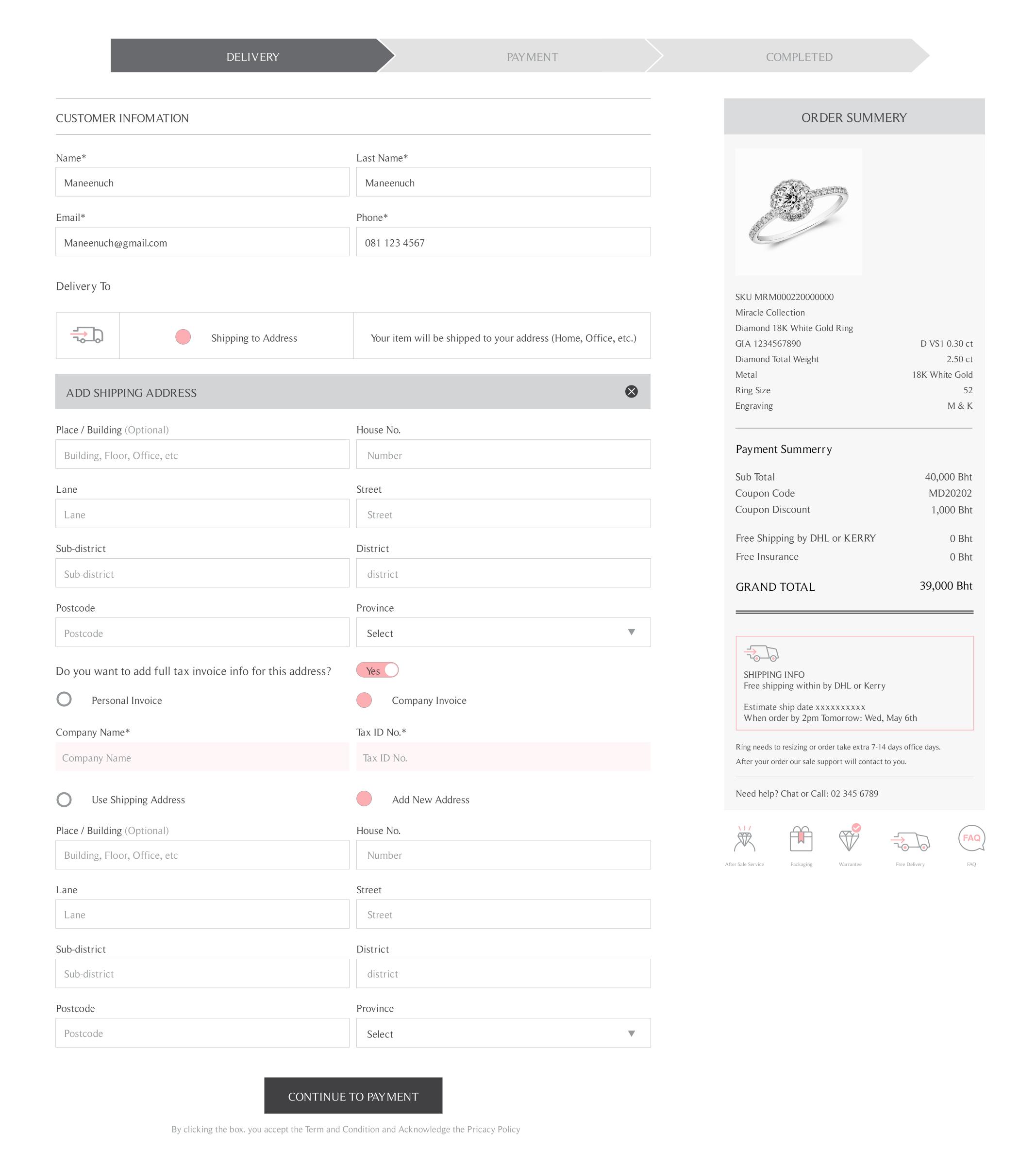
Gifts

Promotion

M Story

Tips & Trends

Where to buy



## Home

Customer Service

Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

6 Reason to Shop Online with Modern Diamond

Online Order tutorial

Package & Shipping

Payment Method

Contact us

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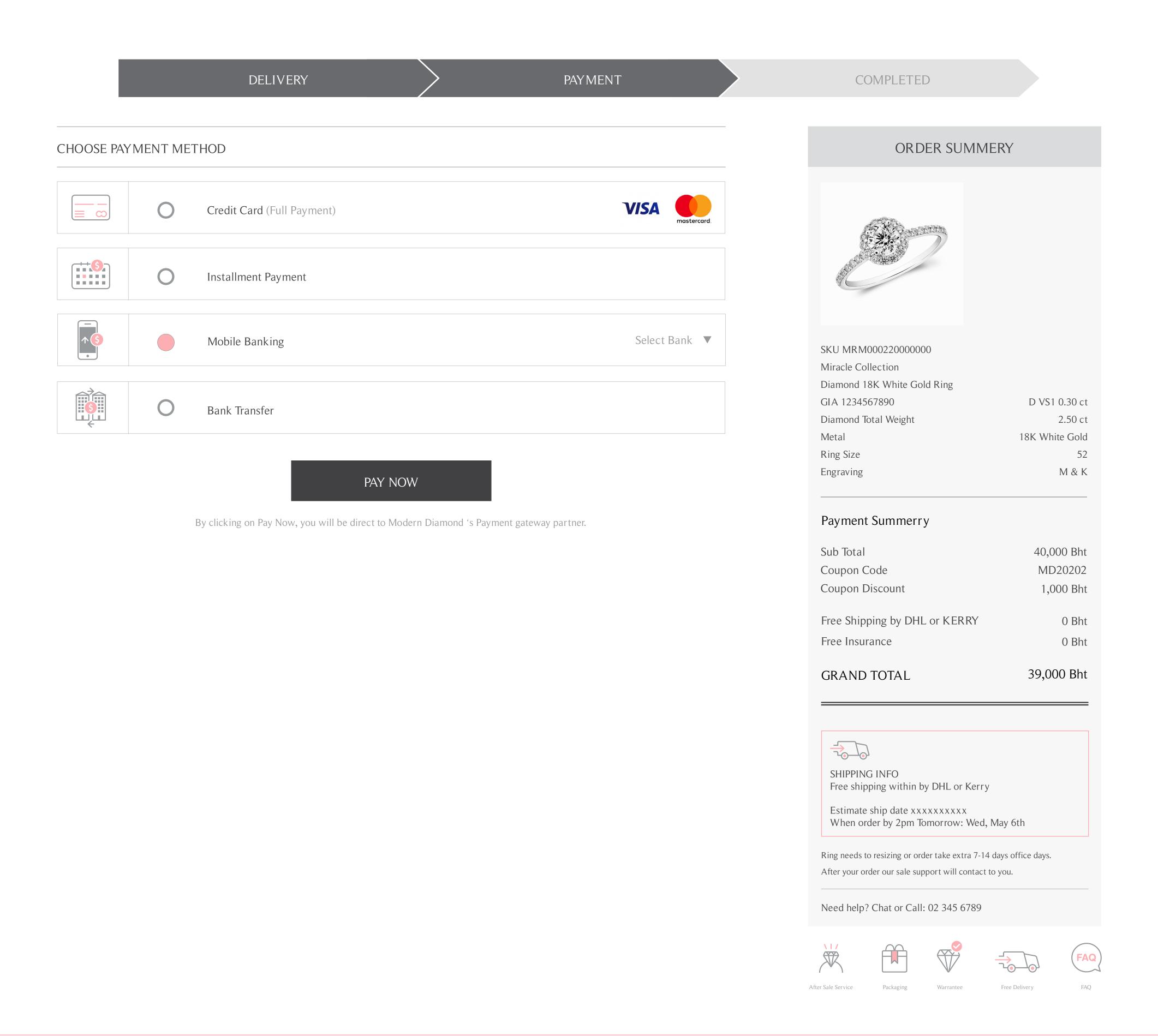




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# Home

Customer Service

Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

6 Reason to Shop Online with Modern Diamond

Online Order tutorial

Package & Shipping

Payment Method

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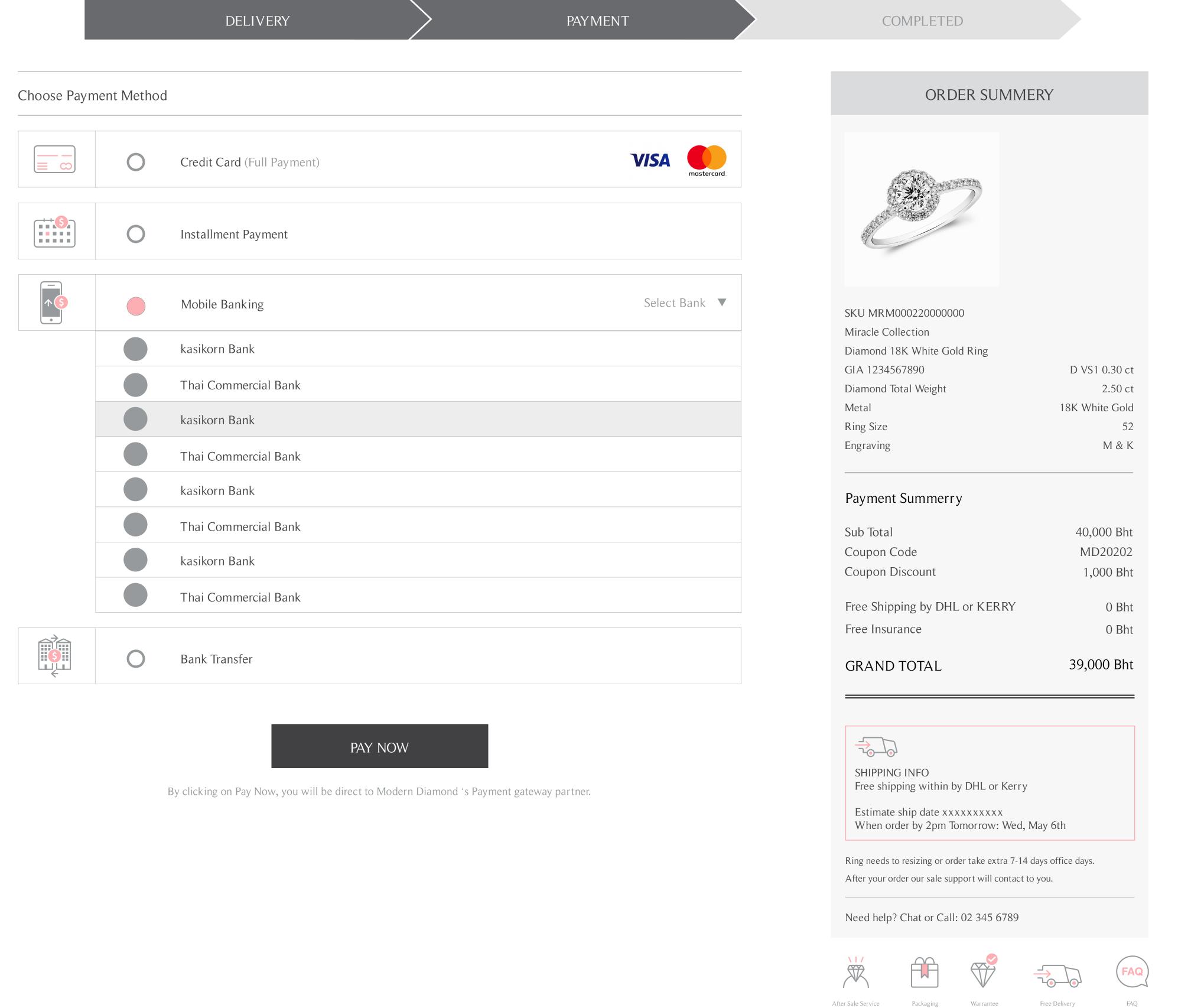
Where to buy

Tips & Trends

Promotion

M Story

Gifts



## Home

Customer Service

Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

Online Order tutorial

Package & Shipping Payment Method

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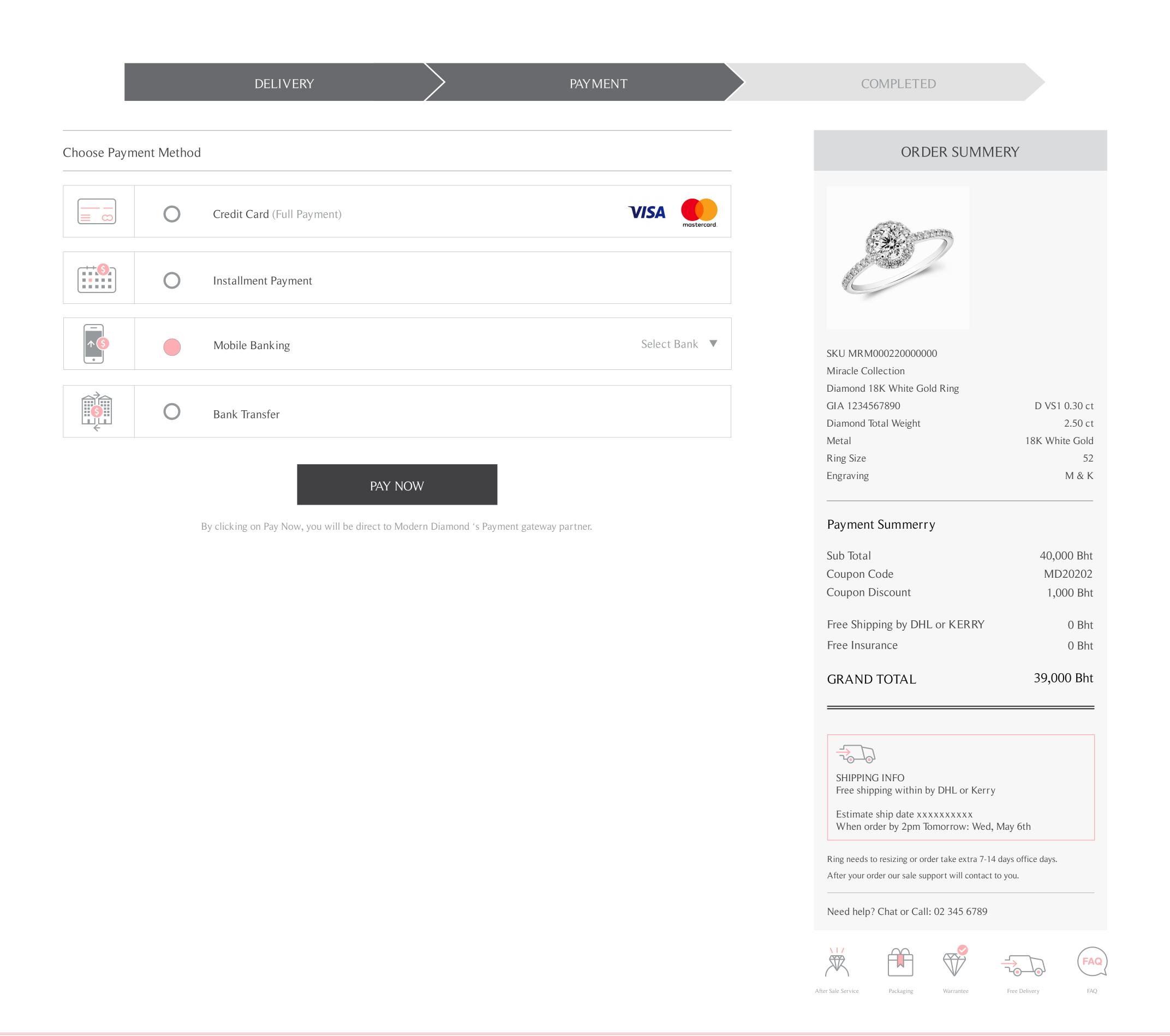




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Customer Service

Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

6 Reason to Shop Online with Modern Diamond

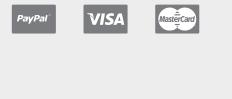
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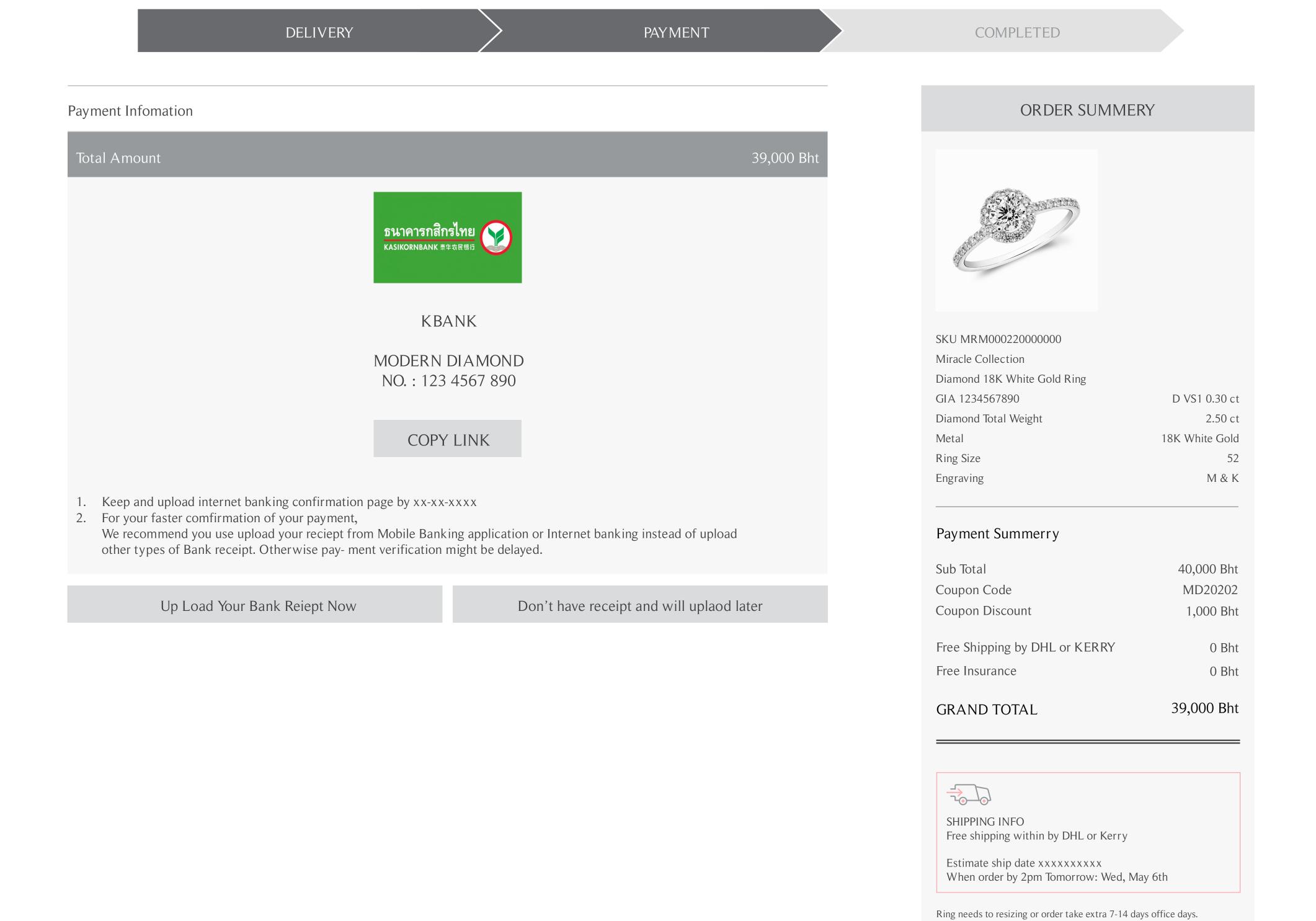
Gifts

Promotion

M Story

Tips & Trends

Where to buy



# Home

Customer Service

Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

6 Reason to Shop Online with Modern Diamond

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# Total Amount 39,000 Bht For your faster comfirmation of your payment, We recommend you use upload your reciept from Mobile Banking application or Internet bank- ing instead of up load other types of Bank receipt. Otherwise payment verification might be delayed. Upload Your Bank Reciept

#### Sample Picture of Your Bank Reciept



Bank Reciept Date	10/06/2020
Times as Bank Reciept	12:34 pm
From Bank	Select Bank ▼
Transfer to Bank	Select Bank ▼
Transfer Amount	39,000 bht
Your Bank Accunt Last 4 Digits	1234

UPLOAD

#### ORDER SUMMERY



SKU MRM000220000000 Miracle Collection Diamond 18K White Gold Ring GIA 1234567890 Diamond Total Weight Metal

2.50 ct 18K White Gold 52 M & K

D VS1 0.30 ct

#### Payment Summerry

Ring Size

Engraving

Sub Total 40,000 Bht MD20202 Coupon Code Coupon Discount 1,000 Bht Free Shipping by DHL or KERRY 0 Bht Free Insurance 0 Bht 39,000 Bht **GRAND TOTAL** 

SHIPPING INFO Free shipping within by DHL or Kerry

Estimate ship date xxxxxxxxxx When order by 2pm Tomorrow: Wed, May 6th

Ring needs to resizing or order take extra 7-14 days office days. After your order our sale support will contact to you.

Need help? Chat or Call: 02 345 6789

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#### Sample Picture of Your Bank Reciept



Bank Reciept Date	10/06/2020		
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From Bank	Select Bank		
Transfer to Bank	Select Bank ▼		
Transfer Amount	39,000 bht		
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UPLOAD

# ORDER SUMMERY



SKU MRM000220000000 Miracle Collection Diamond 18K White Gold Ring GIA 1234567890 Diamond Total Weight

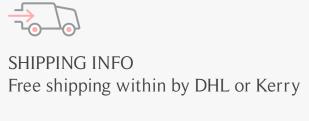
2.50 ct Metal 18K White Gold Ring Size 52 Engraving M & K

D VS1 0.30 ct

#### Payment Summerry

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Customer Service

Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

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#### Sample Picture of Your Bank Reciept



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	Thai Commercial Bank	
Transfer to B	ank	Bangkok Bank
Transfer Amount		39,000 bht
Your Bank Accunt Last 4 Digits		1234

SKU MRM000220000000

ORDER SUMMERY

Miracle Collection Diamond 18K White Gold Ring GIA 1234567890 D VS1 0.30 ct Diamond Total Weight

2.50 ct Metal 18K White Gold Ring Size 52 Engraving M & K

#### Payment Summerry

Sub Total

Coupon Code MD20202 Coupon Discount 1,000 Bht Free Shipping by DHL or KERRY 0 Bht Free Insurance 0 Bht

39,000 Bht GRAND TOTAL







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40,000 Bht

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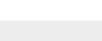
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THANK YOU FOR YOUR ORDER. YOUR ORDER WAS SUCCESSFUL.

Order No. MD20200610-1

You can cheak your order status at My account / My order

Order Detials

Date Order 2020 / 06 / 10 / 12:34pm Payment Type Credit Card (Full Payment) Acknowledge an Order Payment Status 081 825 7888 Phone No.

Shipping Address

Mrs. Maneenuch Kittamaythapemadej Moo Ban Nanthawan Wacharapong, 19/64 Sukapibal2, Oognen, Saimai, Bangkok 10220 Tel 081 825 7888

email xxxxxxxxxx@gmail.com

Billing Invoice Details

Mrs. Maneenuch Kittamaythapemadej

Moo Ban Nanthawan Wacharapong, 19/64 Sukapibal2, Oognen, Saimai, Bangkok 10220

Tel 081 825 7888

email xxxxxxxxxx@gmail.com

#### Purchased Items



SKU MRM000220000000 Miracle Collection Diamond 18K White Gold Ring GIA 1234567890 Diamond Total Weight

Metal Ring Size Engraving

D VS1 0.30 ct 2.50 ct 18K White Gold M & K

Payment Summery

40,000 Price Coupon Code MD20202 1,000 Bht Coupon Discount 39,000 Bht Total Free Shipping by DHL or KERRY 0 Bht

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Customer Service

Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

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Payment Method

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52















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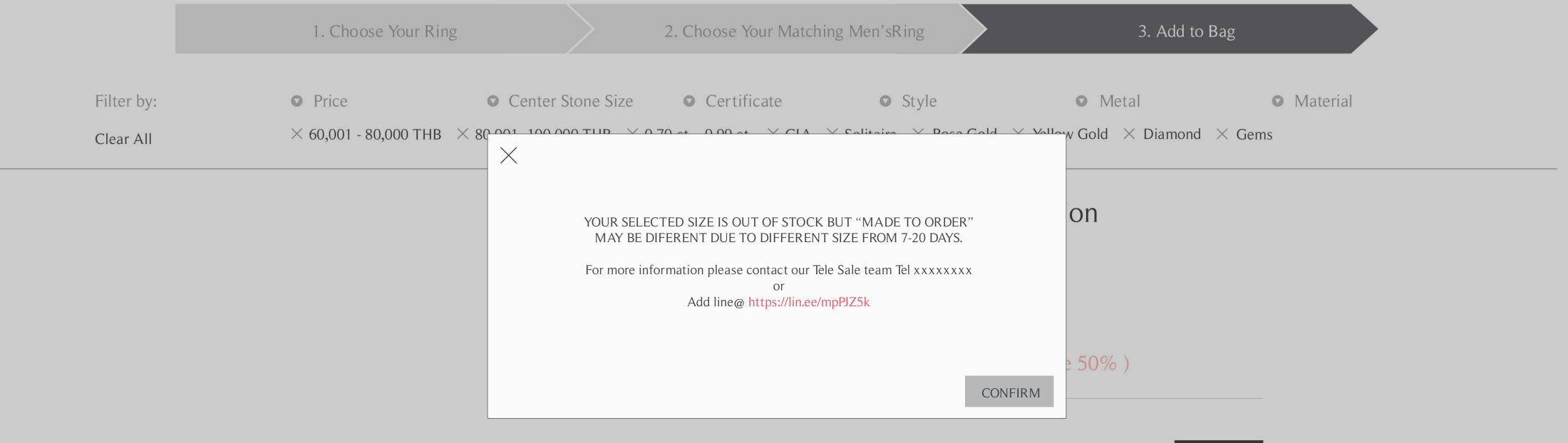
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Clear All



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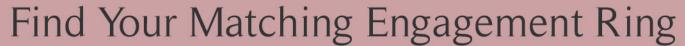
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1. Choose Your Ring

2. Choose Your Matching Men's Ring

3. Add to Bag

Price

Price

Center Stone Size

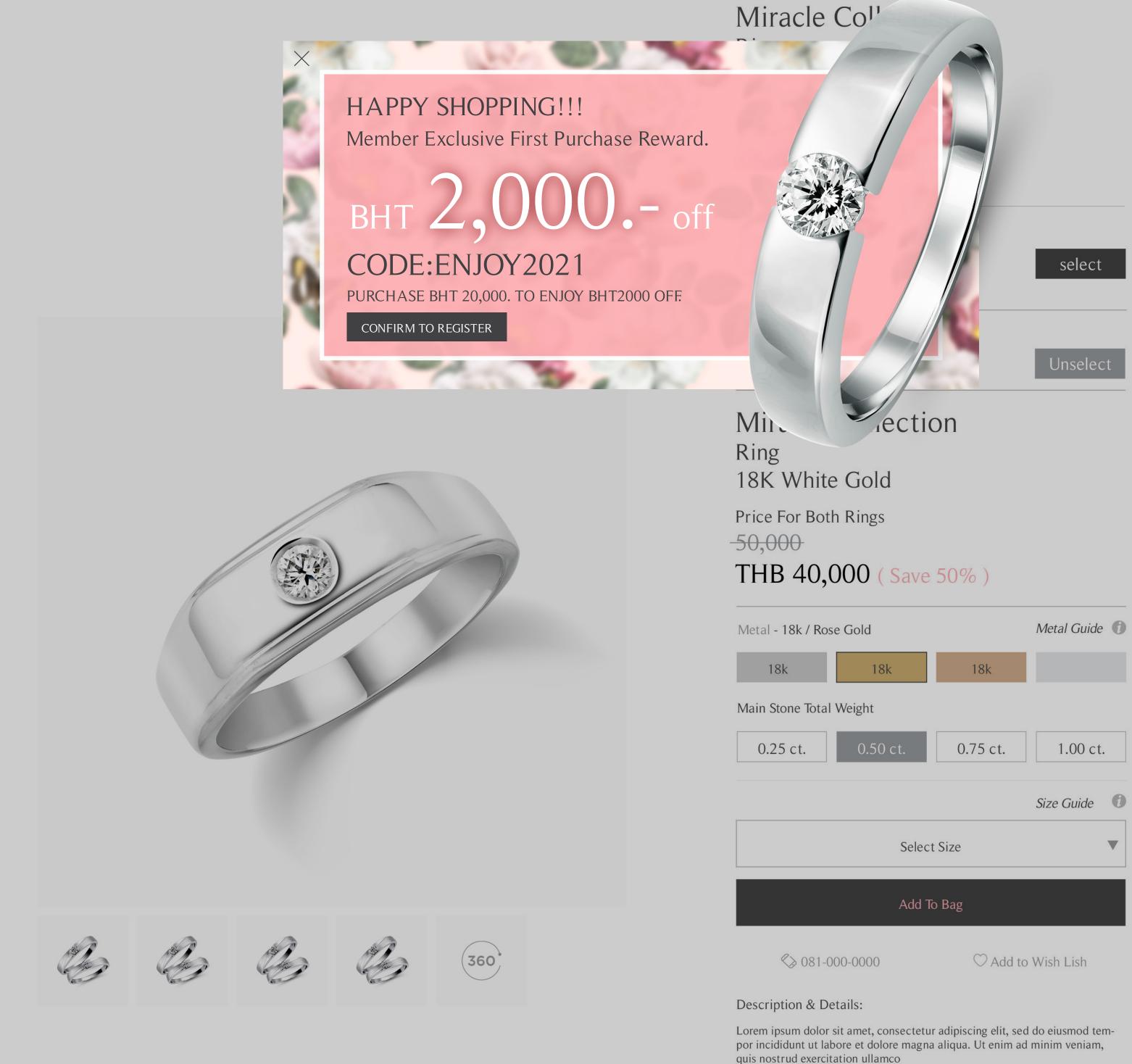
Certificate

Style

Metal

Material

× 60,001 - 80,000 THB × 80,001 - 100,000 THB × 0.70 ct. - 0.99 ct. × GIA × Solitaire × Rose Gold × Yellow Gold × Diamond × Gems







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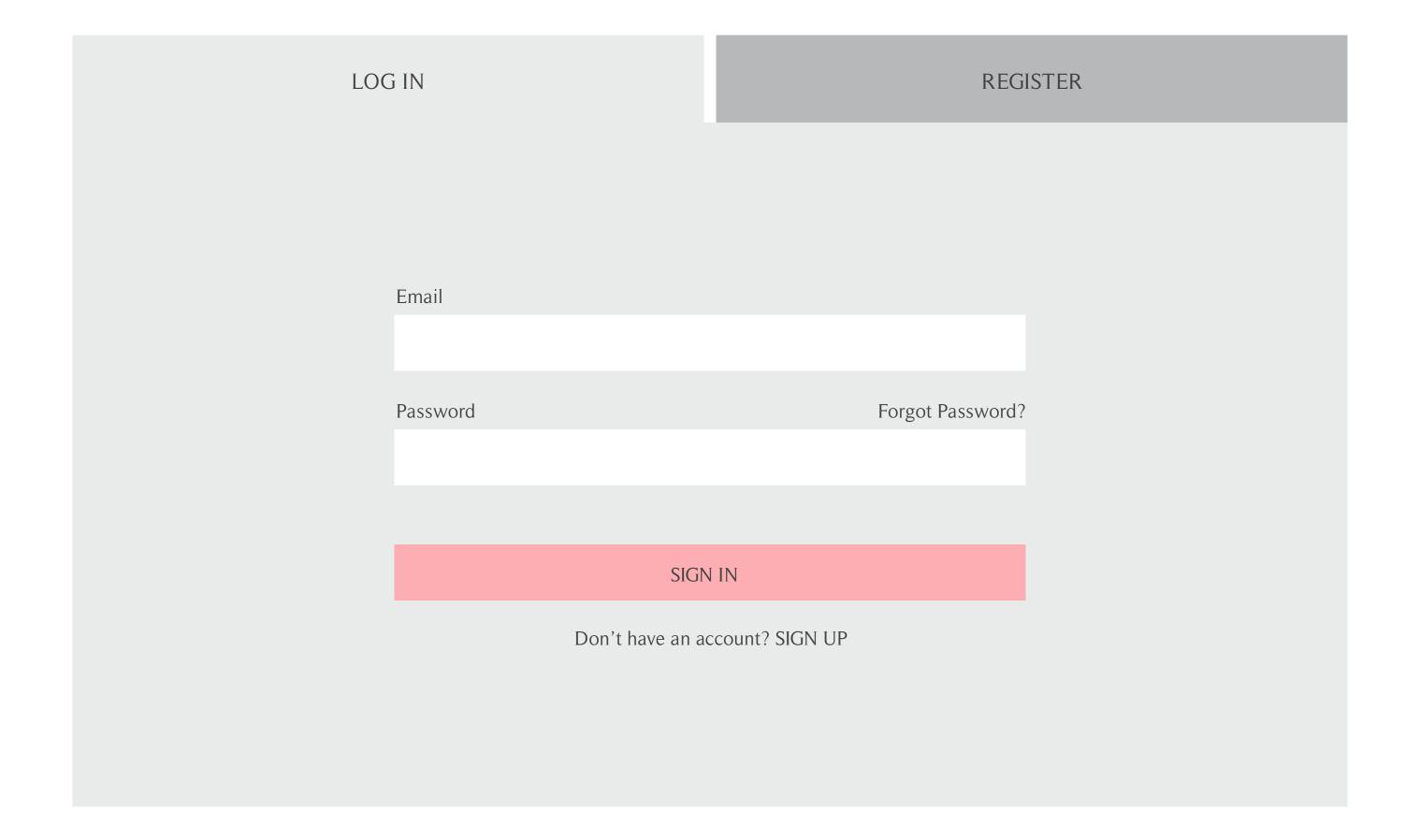
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Promotion

M Story

Tips & Trends

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Shopping Online

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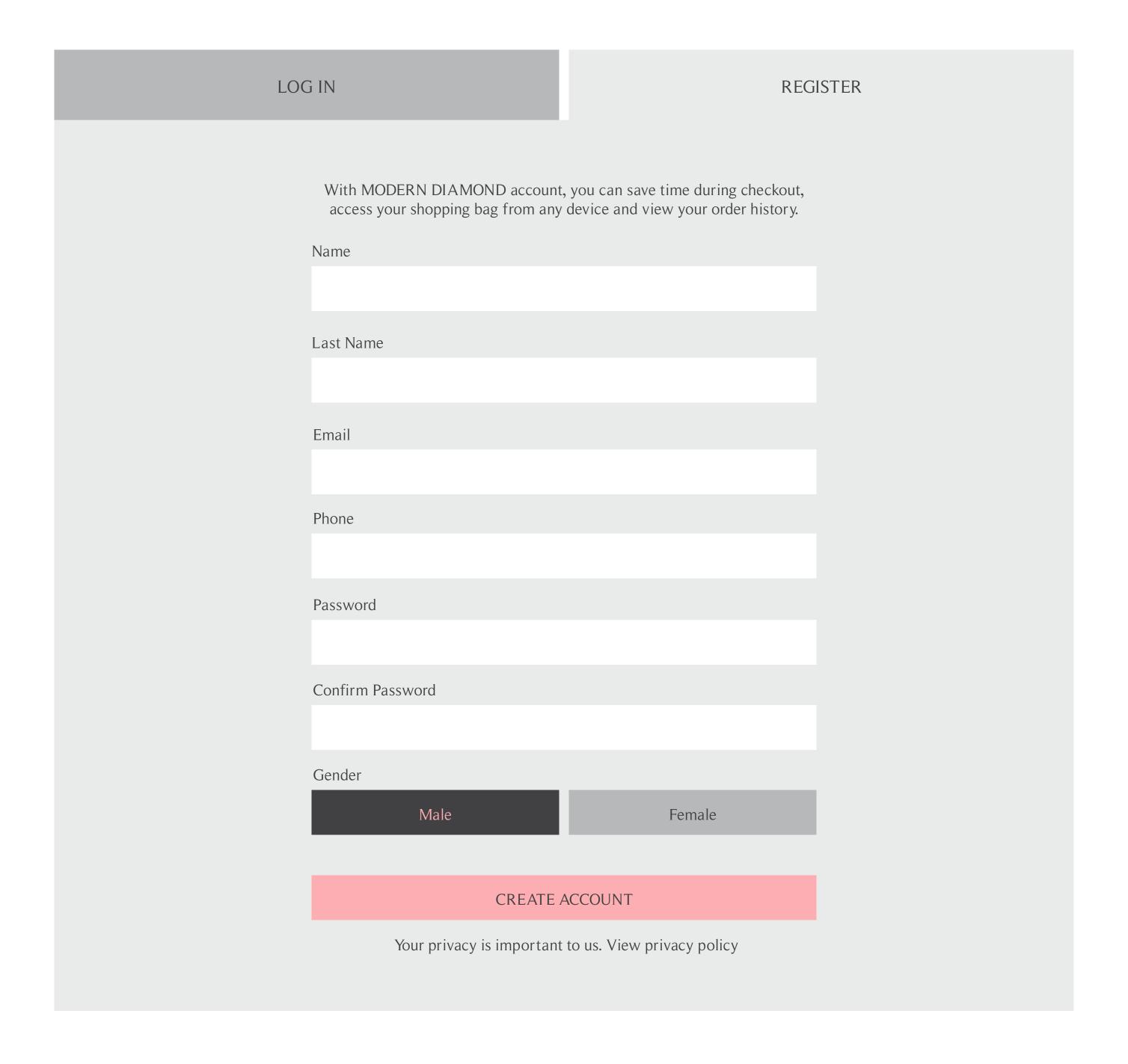
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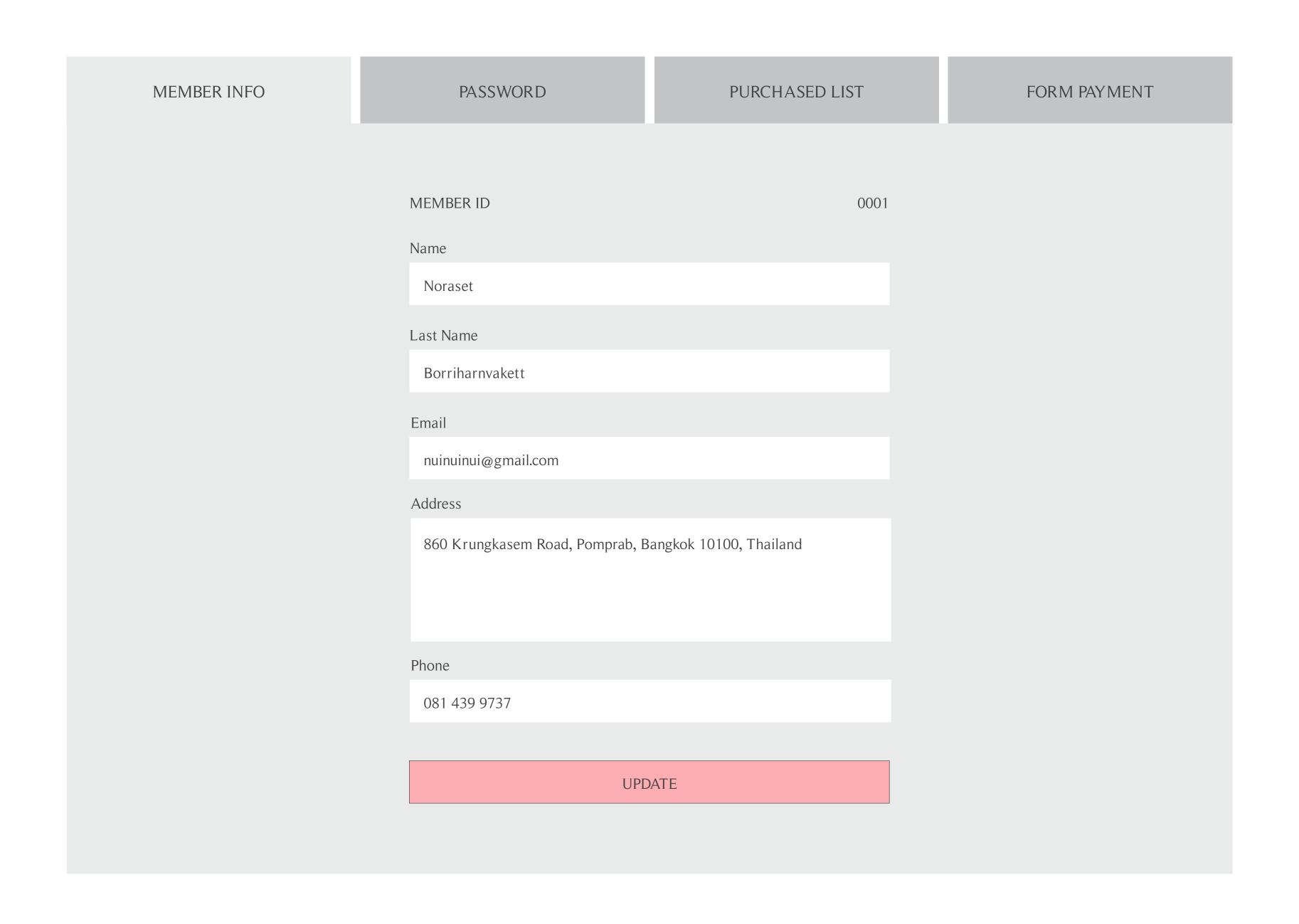
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Tips & Trends

Where to buy



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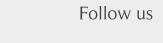
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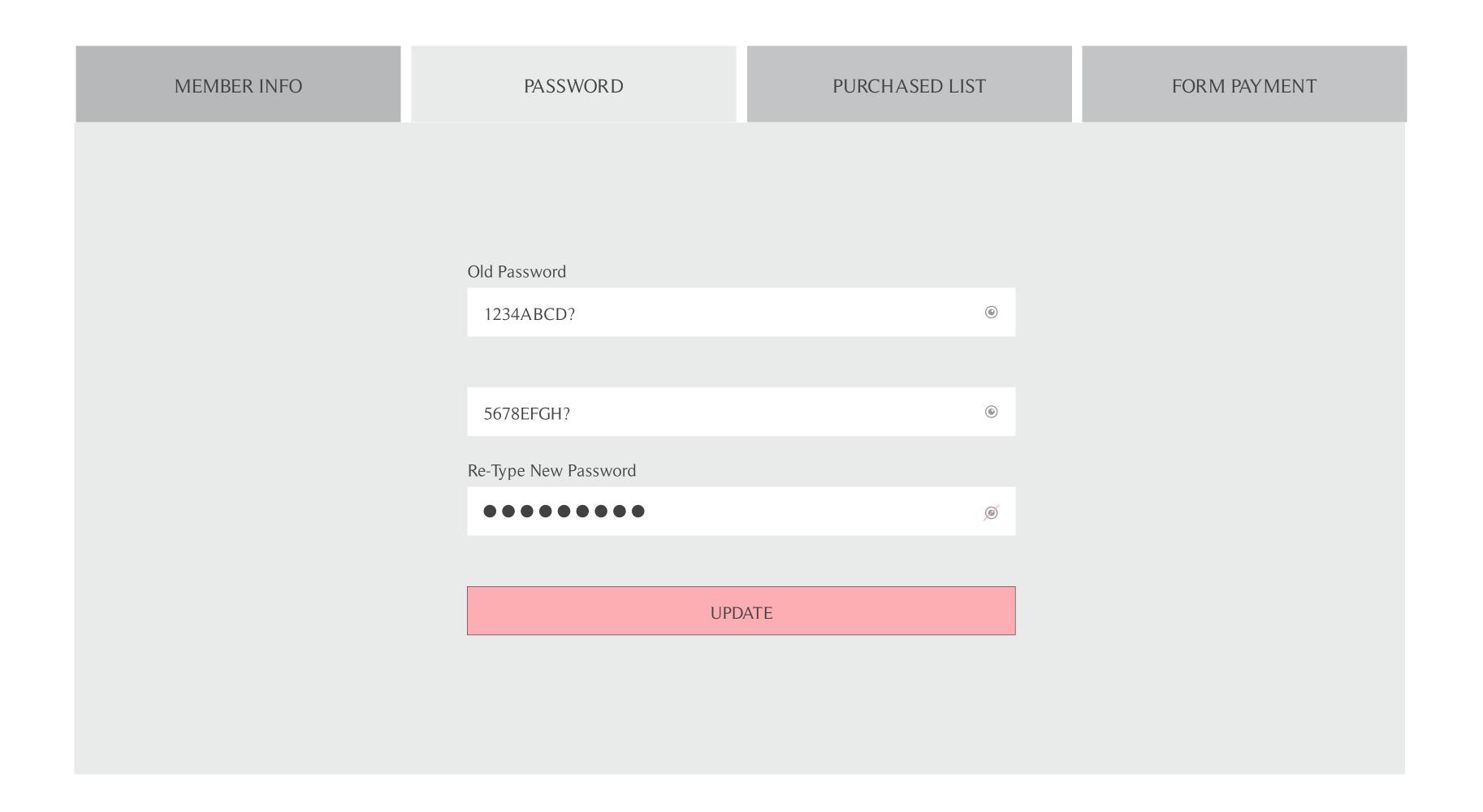
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Promotion

M Story

Tips & Trends

Where to buy



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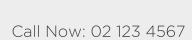
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MI	EMBER INFO	PASSWORD	PUR	RCHASED LIST	FORM PAYMENT
	ORDER NUMBER	DATE	PAY MENT STATUS	TRACKING NUMBER	
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	A00002	25 JUN 2020	PENDING	EE123456789xx	
	A00003	25 JUN 2020	PENDING	EE123456789xx	
	A00004	25 JUN 2020	PENDING	EE123456789xx	
	A00005	25 JUN 2020	PENDING	EE123456789xx	
	A00006	25 JUN 2020	PENDING	EE123456789xx	

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Customer Service

Affter Sale Service Life Time Warrantee FAQs

Shopping Online

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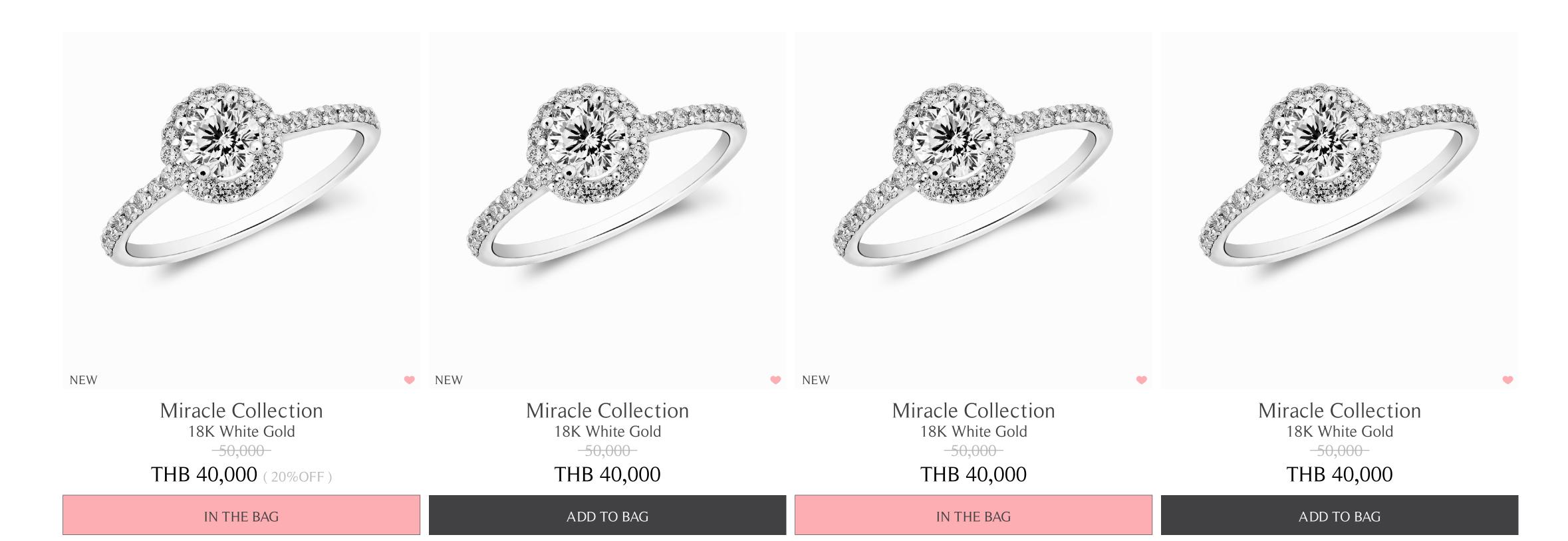
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Where to buy

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Shopping Online

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# INTERNATIONAL RING SIZE CHART

All Mani rings are specified in Thailand or Europe sizes. View the conversion chart to see how Thai sizes map to finger circumference, as well as how Thai sizes convert to US, UK, Japan, Chaina.

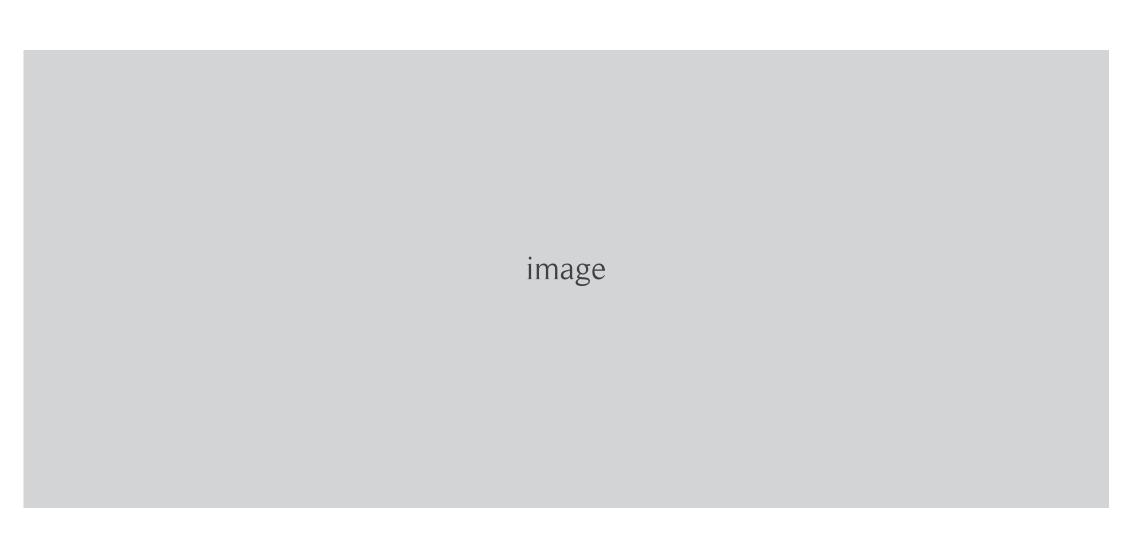
	RI	ING SIZE	
THAILAND & EU	USA	UK	CN&JP
44	3	F ½	4
45	3 1/4	G	5
46	3 3/4	Н	6
47	4	H ½	7
48	4 1/2	I ½	8
49	4 3/4	J ½	9
50	5 1/4	K	10
51	5 3/4	L	11
52	6	L 1/2	12
53	6 1/4	M ½	13
54	6 3/4	N ½	14
55	7 1/4	Ο	15
56	7 ½	Р	16
57	8	P 1/2	17
58	8 1/4	Q ½	18
59	8 3/4	R	19
60	9	S	20
61	9 ½	S 1/2	21
62	10	T ½	22
63	10 1/4	U ½	23
64	10 ¾	V	24
65	11	W	25
66	11 ½	W ½	26
67	11 ¾	X 1/2	27
68	12 1/4	Z	28
69	12 ½	Z 1/2	29
70	13		30
71	13 1/4		31

.....

## FIND YOUR MEASUREMENT WITH OUR RING SIZING GUIDE

If you would like to measure your ring size immediately, print out our simple Ring Sizing Guide. Before you print the guide, be sure to check that page scaling is set to "none" on your print dialog box.

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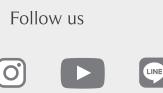
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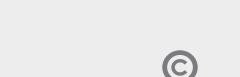
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# INTERNATIONAL RING SIZE CHART

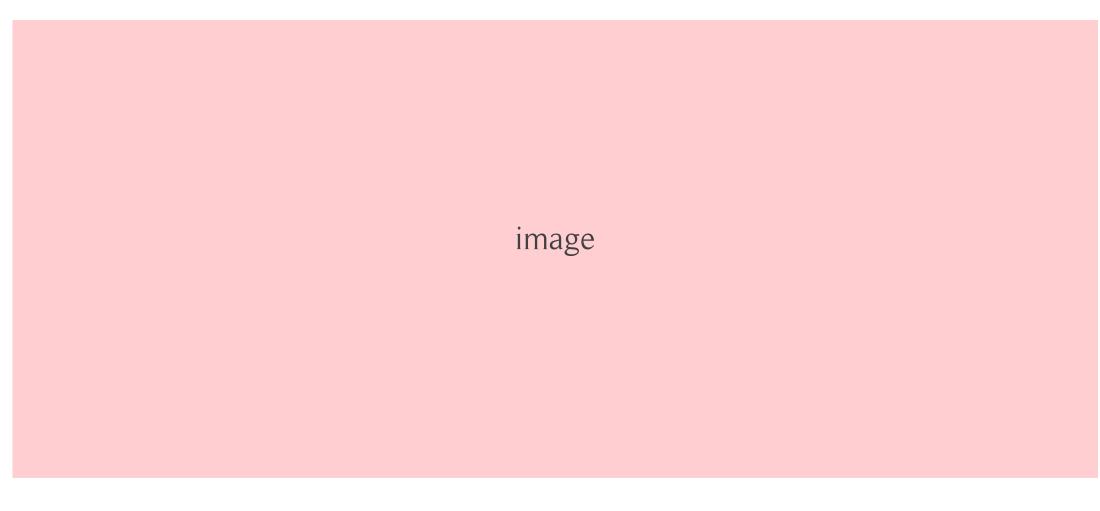
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	RI	NG SIZE	
THAILAND & EU	USA	UK	CN&JP
44	3	F ½	4
45	3 1/4	G	5
46	3 3/4	Н	6
47	4	H ½	7
48	4 1/2	I ½	8
49	4 3/4	J ½	9
50	5 1/4	K	10
51	5 3/4	L	11
52	6	L 1/2	12
53	6 1/4	M ½	13
54	6 3/4	N ½	14
55	7 1/4	Ο	15
56	7 ½	Р	16
57	8	P 1/2	17
58	8 1/4	Q ½	18
59	8 3/4	R	19
60	9	S	20
61	9 ½	S 1/2	21
62	10	T ½	22
63	10 1/4	U ½	23
64	10 ¾	V	24
65	11	W	25
66	11 ½	W ½	26
67	11 ¾	X 1/2	27
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71	13 1/4		31

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Name	Last Name			
Name	Last Name			
Place / Building (Optional)	House No.			
Building, Floor, Office, etc	Number			
Lane	Street			
Lane	Street			
Sub-district	District			
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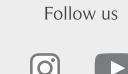
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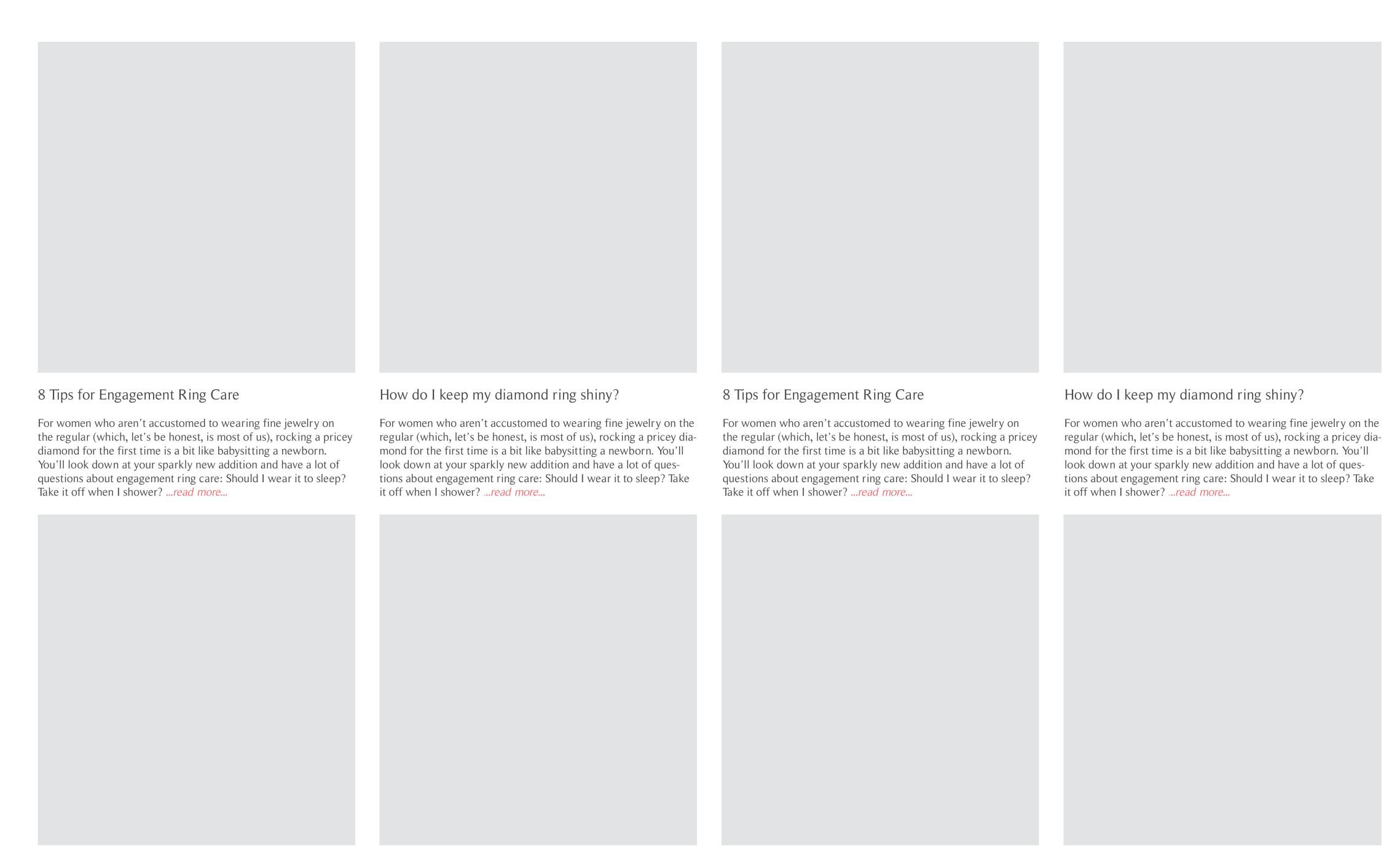








### TIPS & TRENDS



### 8 Tips for Engagement Ring Care

For women who aren't accustomed to wearing fine jewelry on the regular (which, let's be honest, is most of us), rocking a pricey diamond for the first time is a bit like babysitting a newborn. You'll look down at your sparkly new addition and have a lot of questions about engagement ring care: Should I wear it to sleep? Take it off when I shower? ...read more...

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For women who aren't accustomed to wearing fine jewelry on the regular (which, let's be honest, is most of us), rocking a pricey diamond for the first time is a bit like babysitting a newborn. You'll look down at your sparkly new addition and have a lot of questions about engagement ring care: Should I wear it to sleep? Take it off when I shower? "read more."

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Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

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# 8 Tips for Engagement Ring Care



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All valid questions! Since an engagement ring will likely be the most expensive piece of jewelry you've ever owned, it's no wonder that many newly engaged women feel clueless about how to incorporate it into their daily lives. Here, a few insightful tips from industry experts.

#### 1. Clean your ring regularly.

"Buildup of dirt or oil will block the light interactions in the stone, so there's no point in having a beautifully cut diamond if it's going to be dirty," says Tom Burstein, Christie's international jewelry director. "If you're not cleaning it, then you're not doing the stone justice because it's not living up to its potential." Luckily, cleaning your ring isn't a labor-intensive process—just drop it into a mug of warm water mixed with a few drops of soap or mild dishwashing detergent. Let it sit for a few minutes (or even overnight), then gently scrub the stone and basket with a soft-bristled baby toothbrush, rinse, and pat dry. Burstein recommends cleaning it at least once every few weeks, and when you do, "make sure you cover the drain!"

#### 2. Diamonds are tough—but not invincible.

Perhaps you've heard that it's impossible to damage a diamond? Not true, says Burstein. While the stones are considered the hardest naturally occurring metal in the world, they can still fracture, bruise, and chip. And Burstein explains that it's not a function of time either: "Prong mountings are very secure and it takes a pretty aggressive knock, but it happens. I've seen a month-old ring with a big chip in it," he says. "It's like driving a new car off the lot and getting rear-ended."

### 3. Know when to leave your ring on and take it off.

Sure, it's tempting to slip your ring off every time you wash your hands, but try and resist the urge, says Daniela Balzano-Hull, the New York store director for De Beers. "It takes a while to get used to having this beautiful ring, and you want to protect it as much as you can, but so many brides end up washing their hands in a restaurant and leaving the ring behind." Still, there are other occasions that experts recommend going ringless—like a day at the beach. Balzano-Hull warns that swimming can greatly affect your body temperature, causing your finger to shrink in size. The rules for when you should and shouldn't wear your diamond also depend on the type of stones you have, adds Burstein.

### Other Article



### 8 Tips for Engagement Ring Care

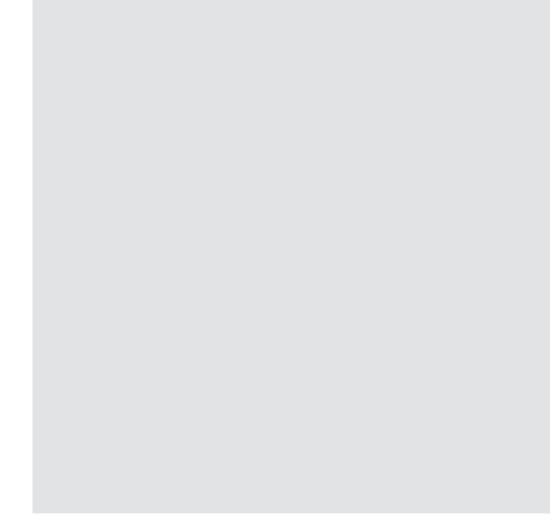
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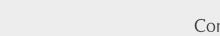
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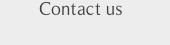


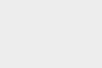






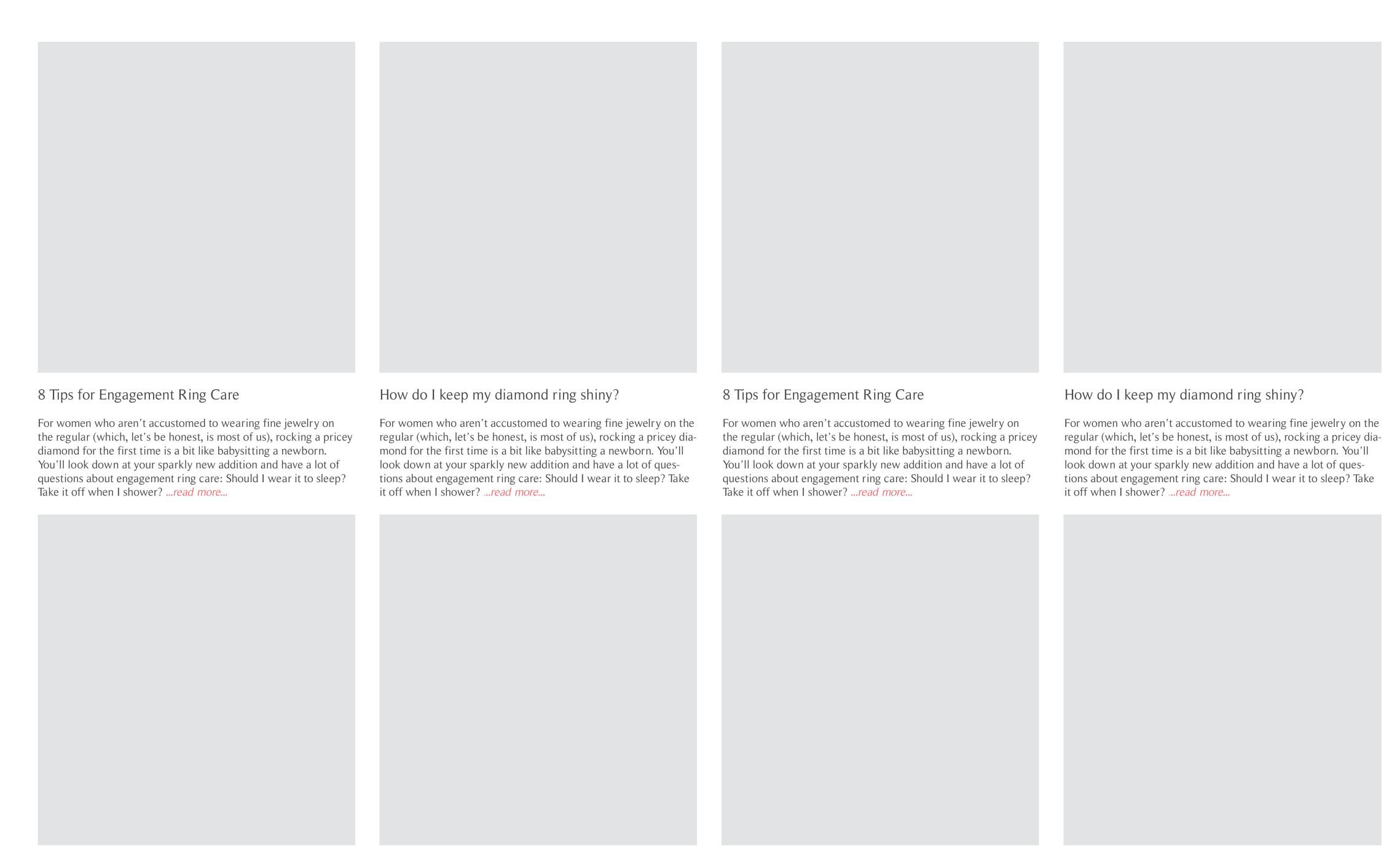








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### 8 Tips for Engagement Ring Care

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Affter Sale Service Life Time Warrantee FAQs

Shopping Online

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# FAQ

8 Tips for Engagement Ring Care	<b>V</b>
How do I keep my diamond ring shiny?	<b>V</b>
8 Tips for Engagement Ring Care	•
How do I keep my diamond ring shiny?	<b>V</b>
8 Tips for Engagement Ring Care	<b>V</b>
How do I keep my diamond ring shiny?	<b>V</b>
8 Tips for Engagement Ring Care	<b>V</b>
How do I keep my diamond ring shiny?	<b>V</b>
8 Tips for Engagement Ring Care	<b>V</b>
How do I keep my diamond ring shiny?	•
8 Tips for Engagement Ring Care	•
How do I keep my diamond ring shiny?	•

## Home

Customer Service

Affter Sale Service

Life Time Warrantee FAQs

Shopping Online

6 Reason to Shop Online with Modern Diamond Online Order tutorial Package & Shipping Payment Method





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8 Tips for Engagement Ring Care	•
How do I keep my diamond ring shiny?	•
8 Tips for Engagement Ring Care	•
How do I keep my diamond ring shiny?	•
8 Tips for Engagement Ring Care	<b>V</b>

For women who aren't accustomed to wearing fine jewelry on the regular (which, let's be honest, is most of us), rocking a pricey diamond for the first time is a bit like babysitting a newborn. You'll look down at your sparkly new addition and have a lot of questions about engagement ring care: Should I wear it to sleep? Take it off when I shower? Can I really clean it with dish soap?

All valid questions! Since an engagement ring will likely be the most expensive piece of jewelry you've ever owned, it's no wonder that many newly engaged women feel clueless about how to incorporate it into their daily lives. Here, a few insightful tips from industry experts.

### 1. Clean your ring regularly.

"Buildup of dirt or oil will block the light interactions in the stone, so there's no point in having a beautifully cut diamond if it's going to be dirty," says Tom Burstein, Christie's international jewelry director. "If you're not cleaning it, then you're not doing the stone justice because it's not living up to its potential." Luckily, cleaning your ring isn't a labor-intensive process—just drop it into a mug of warm water mixed with a few drops of soap or mild dishwashing detergent. Let it sit for a few minutes (or even overnight), then gently scrub the stone and basket with a soft-bristled baby toothbrush, rinse, and pat dry. Burstein recommends cleaning it at least once every few weeks, and when you do, "make sure you cover the drain!"

### 2. Diamonds are tough—but not invincible.

Perhaps you've heard that it's impossible to damage a diamond? Not true, says Burstein. While the stones are considered the hardest naturally occurring metal in the world, they can still fracture, bruise, and chip. And Burstein explains that it's not a function of time either: "Prong mountings are very secure and it takes a pretty aggressive knock, but it happens. I've seen a month-old ring with a big chip in it," he says. "It's like driving a new car off the lot and getting rear-ended."

### 3. Know when to leave your ring on and take it off.

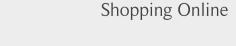
Sure, it's tempting to slip your ring off every time you wash your hands, but try and resist the urge, says Daniela Balzano-Hull, the New York store director for De Beers. "It takes a while to get used to having this beautiful ring, and you want to protect it as much as you can, but so many brides end up washing their hands in a restaurant and leaving the ring behind." Still, there are other occasions that experts recommend going ringless—like a day at the beach. Balzano-Hull warns that swimming can greatly affect your body temperature, causing your finger to shrink in size. The rules for when you should and shouldn't wear your diamond also depend on the type of stones you have, adds Burstein.

How do I keep my diamond ring shiny?	<b>V</b>
8 Tips for Engagement Ring Care	•
How do I keep my diamond ring shiny?	
8 Tips for Engagement Ring Care	•
How do I keep my diamond ring shiny?	•
8 Tips for Engagement Ring Care	•
How do I keep my diamond ring shiny?	•





FAQs



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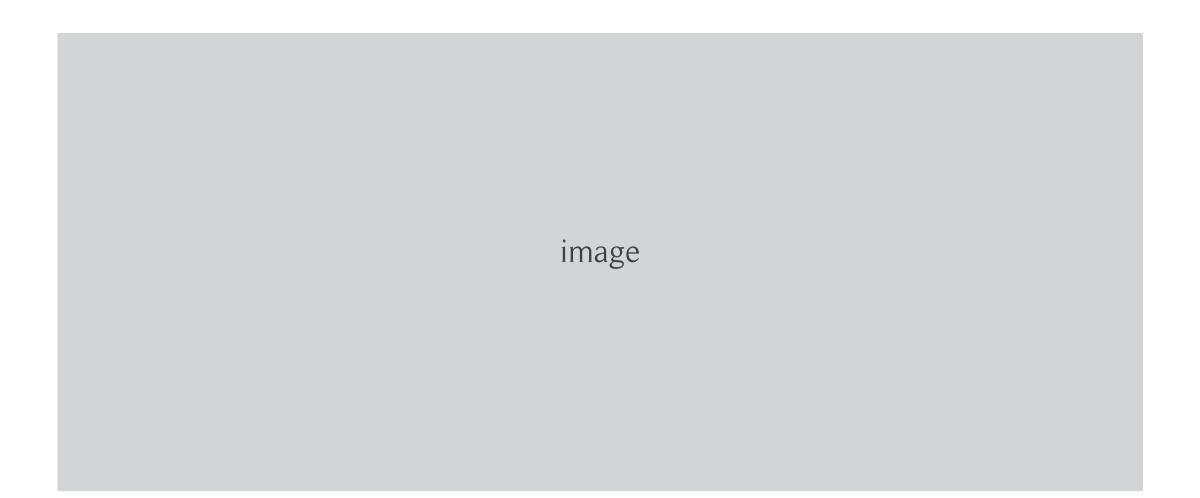
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Tips & Trends

Where to buy

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Customer Service

Affter Sale Service Life Time Warrantee FAQs Shopping Online

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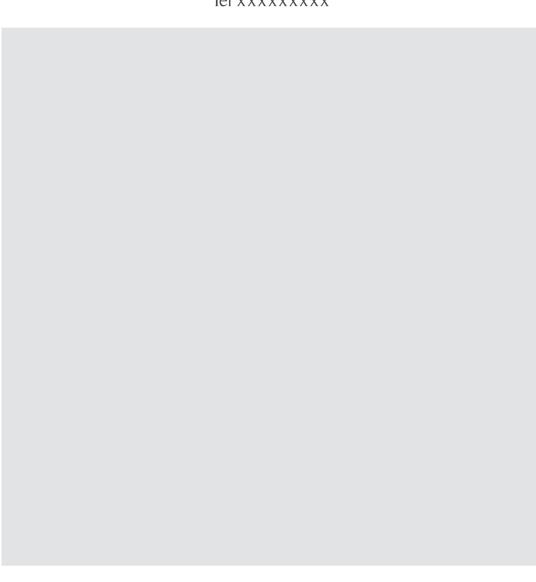


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## Home

Customer Service

Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

6 Reason to Shop Online with Modern Diamond Online Order tutorial Package & Shipping
Payment Method

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#### Ring Size Guide

To get the best results, you will need to go to the 'printing settings' before printing and ensure that the 'page scaling' option is set to 'none' in the print dialogue box. The Ring Size Chart must be printed on a full letter "A4 (21x29.7 cm)" size page. To check that the Ring Size Chart has been printed properly, take a ruler and measure the sample below. It should measure exactly 2 cm.



#### Option 1

#### Measure By Matching Your Ring

To find your ring size, use a existing ring that fits you well. Match the inside of that ring with one of the circle below. When your ring has been placed on the right size, you should see only white circle -and no pink space inside your ring. If your idea fit falls between two sizes,we recommend choosing the bigger size.

| Size    |
|---------|---------|---------|---------|---------|---------|---------|
| 46      | 47      | 48      | 49      | 50      | 51      | 52      |
| 14.6 mm | 14.9 mm | 15.2 mm | 15.5 mm | 15.8 mm | 16.2 mm | 16.5 mm |
| Size    |
| 53      | 54      | 55      | 56      | 57      | 58      | 59      |
| 16.8 mm | 17.2 mm | 17.5 mm | 17.8 mm | 18.1 mm | 18.4 mm | 18.7 mm |
| Size    |
| 60      | 61      | 62      | 64      | 66      | 68      | 70      |
| 19 mm   | 19.4 mm | 19.7 mm | 20.3 mm | 21 mm   | 21.6 mm | 22.2 mm |

#### Option 2

#### Measure with the Modern Diamond Ruler

After you cut our the ruler, carefully cut the line to create a slit. Wrap the ruler around your finger at the base and pull the tapered end through the slit. To make sure the ring will fit comfortably. we suggest also measuring your knuckle. We recommend selecting a size that goes on and off your finger easily.



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#### 1 Year Free Maintianance Warantee

### 1 Year Free Resizing

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We will resize your ring once for free by 3 sizes within the first year of your purchase, including free return shipping within Thailand for the first resize. If more than 3 sizes, Resizing up 300 THB per size and 300 for all sizing down. All fee applies to resize white, yellow, and rose gold rings, We do not charge to ship the ring back to you, so that service is always free.

During the resize process small amounts of metal will be added or removed to increase or decrease the size to adjust for the new size needed. As a result, your ring may be slightly thicker or thinner when completed. This is a minor difference, and may or may not be discernible to you. Your resized ring will be inspected by quality assurance to ensure that our high standards are met, and that your ring has been fitted to the size that you need.

\*Some rings cannot be resized.

This may be due to a size restriction, falling outside of the recommended range, or due to the design style.

Please Contact Us if you have any questions about this policy, your ring, or would like to take advantage of this service.

Gifts

#### 1 Year Free repolishing and Rhoduim Plating

our jewelry creation has lost its luster and has scratches on the surface: to make it look as good as new. We offer

### Free Engraving

Why not engrave a meaningful message on the inside of your engagement ring or wedding ring? We offer free engraving on most of our engagement rings and wedding bands. If engraving is available for your selection, it will be presented as an option during checkout.

### What Can I Engrave?

Personal ring engravings can be any alphanumeric combination up to 12 characters in length. Looking for inspiration? Consider engraving your engagement ring or wedding band with your anniversary date, an expression of your love, your initials, or a phrase with special meaning that only you two understand!

### List of Common Repair Service.

Free EngravingJewelry Claning, polishing and plating Ring sizing Stone replacement and prong repair Jewelry engraving All Jewerly services

### Return & Refund Policy

To help you enjoy shopping at MANI Online Shop, we have a Return & Refund Policy. This Return Policy is applicable to Mani eShop Online Purchase Orders ONLY and not for purchases at any physical store. If you do not like the products that you order, we are pleased to offer 7-day return or refund policy for the items in their "Good Condition" return only for customer in Thailand. Our customer service representative will either process your refund for returns or assist you to place your replacement order for exchanges.

"Good Condition" means that the merchandise is:

Still in its original packaging with all certificates, warranties, authenticity cards, original invoice and gift intact; The item is found intact with original purchase condition.

Please note that some items cannot be returned due to their product nature. These 'Excluded Items' include: All the products received and checked at MANI physical store.

All engraved products, Made-to-Order products .18k 14 k Gold necklace.

Merchandise invoiced as 'non-refundable, non-exchangeable'.

Returns without a Mani Merchandise Authorization will be refused upon receipt. Returns with missing paperwork or product will not be processed.

## **Exchange Policy**

This Exchange Policy is applicable to Mani Online Shop Purchase Orders ONLY and not for purchases at any physical store.

We offer exchange service if the items in following conditions. (\*Except Non-refundable & Non-exchangeable items) Products must in "Good Condition" with no damaged in any way.

To exchange a product, the product must be available to purchase on MANI Online Shop and its price must be higher or equal to the original order amount. The customer will have to pay the difference in price if s/he selects a product of a higher price.

If you have purchased any items with any discount offered by a joint promotion or other promotional activities but the discount offer has expired at the time of the exchange, the discount shall not be taken into account. Discounts offered by companies other than Mani shall be dealt with in accordance with the terms and conditions of the relevant companies.

## Home

Customer Service Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

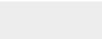
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M Story

Tips & Trends

Where to buy



### LIFE TIME MANUFACTURE WARANTEE

Our mission is to ensure you're happy with you jewelry. From the day you take it home and all through the years to come. That's why we offer warranties and guarantees to protect your precious jewelry.

#### Lifetime Manufacturer Warantee

We stand behind our products and warrant that all items will be free from manufacturing defects for the life of the products.

If you believe your item has a manufacturing defect, you may return it to us for inspection.

If we determine your merchandise is damaged due to a manufacturing defect, we will repair the merchandise or,

if we deem appropriate, replace the item. If the item is no longer available, We may, in its discretion, replace with like-kind

equal to the selling price of the original item or component. If we determine that the damage is not caused by a manufacturing defect, then we will notify you and let you know if repair services are available at cost or otherwise.

Please note that slight irregularities and variations in craftsmanship or natural characteristics, or internal inclusions, visible or otherwise, in colored gemstones are unique and individual to each item. These characteristics are considered as part of the character of the item and

should not be considered a defect. Complimentary Cleaning And Inspection Services On Diamond Rings We recommend having your diamond ring cleaned and inspected every six months

or if it undergoes any potential trauma. Inspections may help prevent the loss of a stone and extend the life of your jewelry.

This cleaning and inspection service is free of charge to MANI customers on their MANI diamond rings. The customer only pays for shipping, and MANI pays for return shipping. Repairs to your ring mounting can also be done at this time at cost.

### Home

Customer Service

Affter Sale Service

Life Time Warrantee

FAQs

Shopping Online

Contact us

Follow us

Why Shopping At Mani Online Shop Order Status Package & Shipping

Payment Method

Call Now: 02 123 4567















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Promotion

Gifts

M Story

Tips & Trends

Where to buy

## **CUSTOMER SERVICE**

### FREQUENCY ASKED QUESTION

#### **About MANI**

Since 1998, Maneenuch, Winner of American Vision Award Designer 1994, founder of Modern Diamond, everyday wearing diamond jewelry for modern women in leading department store. In 2021 Maneenuch launch Mani, Thai designer Jewelery Brand, debut the online jewelry shopping of her selective jewellry collections inspired by her long time customer's meaningful moment.

Her goal was - and is - to introduce new and innovative ways for customers to purchase high quality diamonds and fine jewelry in the privacy of their own homes, on the go, and at their own pace. We aim to provide all the education, guidance, and value and meaningful moment to make purchasing online easy with long time jewelry experience to make every moment for last.

### How is my Order Packing?

For standard orders within Thailand, we ship using secure, non-descript packaging material. Inside, you'll see Mani elegantly branded gift packaging - i deal for gifting or personal storage. See additional shipping options here

### I'm Giving This As a Gift. What are my Options as I Place my Order?

For that extra personal touch, we recommend personalized engraving. It's available on most of our rings and all engraving-friendly items.

### Can I Track my Order?

Yes. On the day of shipment we'll email you shipping confirmation that includes order-tracking information. You'll be kept informed of the transportation process at every step. You may also access shipping information by viewing your Order Status page.

### Do You Offer a Warranty on the Jewelry I Purchase from MANI Online?

Yes. In staying true to our high standards of customer satisfaction, we offer a Lifetime Warranty to protect against manufacturer defects in craftsmanship. The warranty does not include normal wear and tear or damages incurred due to trauma, negligence, lack of regular maintenance, loss, or theft.

### What is Your Ring Resize Policy?

We provide complimentary resizing ring, and Diamond Bands when within the manufacturer's recommended sizing range, during the first year. Simply contact a Diamond & Jewelry Consultant at xxxxxxxxxxx to arrange for your free resize.

Diamond and gemstone eternity rings with a specific number of gemstones per finger size; milgrain or ornate bands, some silver rings, or rings with alternative metals such as Tungsten cannot be resized. We are happy to exchange your ring for another size within 30 days of purchase. It is important to note that should you opt for an exchange, your new ring may contain a different number of gemstones, diamonds, or a reduction or increase in precious metal weight which may cause a change in the price.

### How Do I Care for my Jewelry?

Over time, fine jewelry can become a treasured family if it is cared for properly. Dust, pollution and daily wear all conspire to cloud the brilliance of gemstones. The surface of gold, platinum and silver jewelry can become dulled. Timeworn prongs and clasps can result in the loss of a stone or an entire piece of jewelry.

Professional cleanings are recommended as often as once a year. We encourage you to bring your jewelry back to us for professional servicing. Our staff is knowledgeable and experienced in all aspects of jewelry care, including cleaning gemstones, restringing pearls and repairing clasps and earring backs.

### Home

Customer Service

Affter Sale Service Life Time Warrantee FAQs Shopping Online

Thy Shopping At Mani Online Sl

Why Shopping At Mani Online Shop Order Status Package & Shipping Payment Method

- -- -

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Promotion

Gifts

M Story

Tips & Trends

Where to buy

### Why Shopping at MANI Online Shop?

#### Save from Retail 30%

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MANI online shop provide great value with 30% cheaper in retial price. High quality at a great value.

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### Designed by The Winner Award Designer.

Mani collections desinged by Maneenuch, the winner American Vision Award 1994.

#### 7 Days Exchange Policy with out Fee.

If you do not like the products that you order at Mani online shop, we are please to give you happier shopping for exchange items in thier "Good Condition" (eShop Exclusive") without expense. Please notify our Sale support for your exchange the product by 7 days after you recieved the product.

#### Free Delivery with Insurance.

Enjoy free delivery with any purchase online using stadard deliver.

### Secure Method Payments.

Mani shopping online is using SSL (Secure Sockets Layer) that encrypts your payment details to prevent any unauthorized disclosure or use of credit card numbers and your personal information.

### Return & Refund Policy

To help you enjoy shopping at MANI online shop, we have a Return & Refund Policy. This Return Policy is applicable to MANI online shop Online Purchase Orders ONLY and not for purchases at any physical store. If you do not like the products that you order, we are pleased to offer 7-day returen or refund policy for the items in their "Good Condition" return only for customer in Thailand. Our customer service representative will either process your refund for returns or assist you to place your replacement order for exchanges.

"Good Condition" means that the merchandise is:

Still in its original packaging with all certificates, warranties, authenticity cards, original invoice and gift intact;

The item is found intact with original purchase condition.

Please note that some items cannot be returned due to their product nature. These 'Excluded Items' include:

All the products received and checked at MANI physical store.

All engraved products, Made-to-Order products .18k 14 k Gold necklace.

Merchandise invoiced as 'non-refundable, non-exchangeable'.

Returns without a MANI Merchandise Authorization will be refused upon receipt. Returns with missing paperwork or product will not be processed.

### Exchange Policy

This Exchange Policy is applicable to MANI online shop Purchase Orders ONLY and not for purchases at any physical store. We offer exchange service if the items in following conditions. (\*Except Non-refundable & Non-exchangeable items)

Products must in "Good Condition" with no damaged in any way.

To exchange a product, the product must be available to purchase on MANI onlineShop and its price must be higher or equal to the original order amount. The customer will have to pay the difference in price if s/he selects a product of a higher price.

If you have purchased any items with any discount offered by a joint promotion or other promotional activities but the discount offer has expired at the time of the exchange, the discount

shall not be taken into account. Discounts offered by companies other than MANI shall be dealt with in accordance with the terms and conditions of the rel evant companies.

### Home

Customer Service

Shopping Online

Contact us

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Payment Method





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### Order Status / Order Tracking

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Thank you for ordering at Mani Online Shop. Once your order is packed and dispatched, you will receive a dispatch notice email with an order tracking number. Simply click on the tracking link of shipping company below and enter the tracking number provided in the email.

## Home

Customer Service

Affter Sale Service Life Time Warrantee FAQs

Shopping Online

Gifts

Why Shopping At Mani Online Shop Order Status Package & Shipping Payment Method



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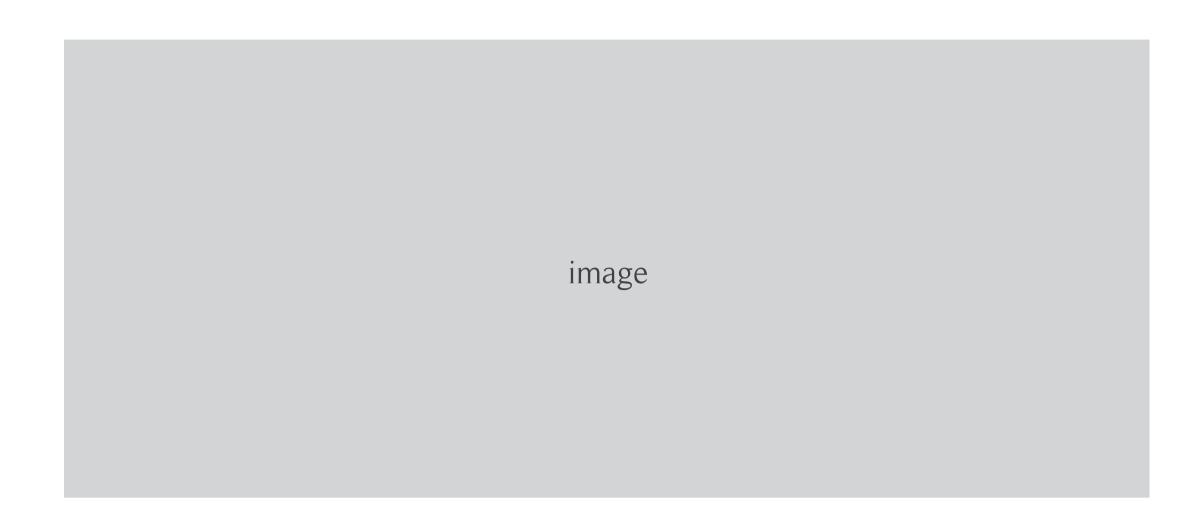
Tips & Trends

Where to buy

Gifts

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### Package & Shipping

### Presentation Boxes for Engagement Rings.

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Make your proposal memorable down to the very last detail. Every engagement ring is packaged is and elegant presentation box that's ready to give.

#### Free Gift Cards

Send a free personalized gift card with your jewelry order. Select "Free Gift Card" on the order review and craft your personal message. We'll print your message on a card and include it with your jewelry.

### Shipping

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We offer free shipping at MaBelle eShop. Upon purchasing any items at MaBelle eShop, you can enjoy global free shipping with our designated courier. You can also pick up your order at any of our MaBelle stores in Hong Kong. (Note: Free shipping is not applicable for all oversized / fragile gifts-upon-purchase. Such gifts can only be picked up at our Hong Kong stores. If shipping is required, an extra HK\$200 or HK\$400-HK\$500 (depending on the gift) will be charged for Hong Kong and Over- seas orders respectively. In addition, we shall not be liable for any damage occurred during shipping.)

### Home

Customer Service

Affter Sale Service Life Time Warrantee FAQs Shopping Online

Why Shopping At Mani Online Shop Order Status Package & Shipping Payment Method

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Promotion

M Story

Tips & Trends

Where to buy

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#### A Credit Card

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1. Enter credit card details at payment page, and then press "Cheak Out"

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#### B Installment Payment

1. select "Installment Payment" Mani provide installment plan for your happy shopping at Mani.co.th

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2. Bank that available for installment are

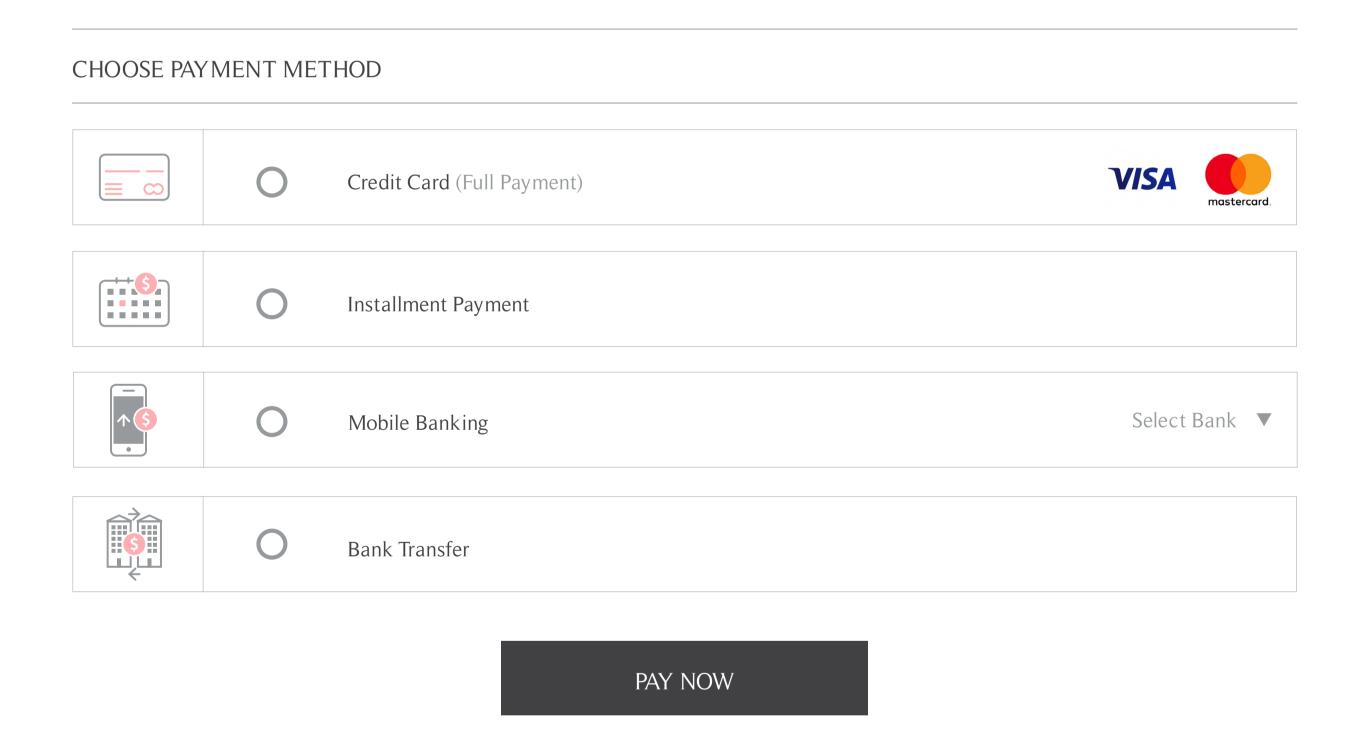
### C Mobile Banking

- 1. Select Mobile Banking if you want to pay through Mobile Banking automacctilly from this page.
- 2. Enter the Bank and account detaiil.
- 3 Upload your transfer bank slip in that page.
- 4. Once the payment is received, we shall process your order immediately

#### D Bank Transfer

- 1. Go to your Mobile banking application.
- 2. You transfer the payment from you mobile baking service to our bank account as shown in that page.
- 3. Upload your bank slip payment in this page
- 4. Once the payment is received, we shall process your order immediately.

After your payment is sucessful, you will recieve your order confirmation and invoice via Email.



### Credit Card Information

MANI online strives to protect your privacy. All credit card information will be entered in the payment gateway platform only and encrypted at 128 bits secure socket layer (SSL). MANI eShop will not store any credit card information on our website server. Also, all customer data we collect is protected against unauthorized access.

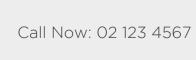
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Shopping Online





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#### THANK YOU FOR YOUR ORDER. YOUR ORDER WAS SUCCESSFUL.

Order No. MD20200610-1

You can cheak your order status at My account / My order

#### Order Detials

Date Order
Payment Type
Payment Status
Phone No.

2020 / 06 / 10 / 12:34pm Credit Card (Full Payment) Acknowledge an Order 081 825 7888

#### **Shipping Address**

Mrs. Maneenuch Kittamaythapemadej Moo Ban Nanthawan Wacharapong, 19/64 Sukapibal2, Oognen, Saimai, Bangkok 10220 Tel 081 825 7888 email xxxxxxxxxx@gmail.com

#### Billing Invoice Details

Mrs. Maneenuch Kittamaythapemadej Moo Ban Nanthawan Wacharapong, 19/64 Sukapibal2, Oognen, Saimai, Bangkok 10220 Tel 081 825 7888 email xxxxxxxxxx@gmail.com

#### Purchased Items



SKU MRM000220000000 Miracle Collection Diamond 18K White Gold Ring GIA 1234567890 Diamond Total Weight Metal Ring Size

Engraving

D VS1 0.30 ct 2.50 ct 18K White Gold 52 M & K

#### Payment Summery

 Price
 40,000

 Coupon Code
 MD20202

 Coupon Discount
 1,000 Bht

 Total
 39,000 Bht

 Free Shipping by DHL or KERRY
 0 Bht